

EAST SUSSEX HEALTHCARE NHS TRUST

ANNUAL GENERAL MEETING

**The Annual General Meeting of East Sussex Healthcare NHS Trust
will be held on Wednesday, 3rd August 2016,
commencing at 13:45 in the
Ashdown Room, Uckfield Civic Centre**

AGENDA

			Lead:
1.	Welcome and Apologies for Absence		Chair
2a.	Minutes of the East Sussex Healthcare NHS Trust Annual General Meeting held on 30 th September 2015	A	Chair
b.	Matters Arising		
3.	East Sussex Healthcare NHS Trust Annual Reports i) Our Quality Journey & Quality Account 2015/16 ii) Annual Report 2015/16	B	DN/MD CEO DF
4.	Questions from members of the public		Chair



David Clayton-Smith
Chairman

6th July 2016

Key:	
Chair	Trust Chairman
CEO	Chief Executive
DN	Director of Nursing
DF	Director of Finance
MD	Medical Director

EAST SUSSEX HEALTHCARE NHS TRUST

ANNUAL GENERAL MEETING

The Annual General Meeting of East Sussex Healthcare NHS Trust was held in public on Wednesday 30th September 2015 at 10.00 am in the Oak Room, Hastings Centre, Hastings

1. Welcome and Apologies for Absence

Action

Mrs Bernhauser welcomed members of the public and representatives from stakeholders and partners to the Trust's Annual General Meeting.

She also welcomed Maggie Oldham, Improvement Director, on the occasion of her first public meeting since joining the Trust.

She reported that apologies for absence had been received from:

Jon Cohen, Non-Executive Director
Charles Ellis, Non-Executive Director
Barry Nealon, Non-Executive Director
Andy Slater, Joint Medical Director – Strategy
Dr Amanda Harrison, Director of Strategic Development and Assurance

It was noted that Darren Grayson had resigned from his position as Chief Executive, and that Stuart Welling had resigned from his position as Chairman of the Trust.

She advised that the meeting was being recorded for the purposes of the record.

Mrs Bernhauser formally noted that the Trust had received final reports from the Care Quality Commission (CQC) following their March 2015 inspection, and that as a result of these reports the Trust had been placed into special measures. She explained that the Board and the Trust accepted the findings contained within the reports and formally apologised to patients, staff and stakeholders for the Trust's failure to meet the standards expected of them.

2a. Minutes

The minutes of the Annual General Meeting held on 24th September 2014 were agreed as an accurate record.

2b. Matters Arising

There were no matters arising.

3. Annual Reports

a. CQC reports and Overview of the 2014/15

Mr Sunley gave a presentation which included an overview of the 2014/15 reporting year. He explained that he was immensely proud of the Trust's staff for their achievement in gaining a Good rating for being caring within the CQC's reports. He reiterated the apology from the Trust for letting down patients, and for not succeeding in supporting staff adequately. He explained that the Trust was determined to make a new start, and that work is already progressing at pace to deliver excellence to the people that the Trust served and to make the Trust a great place to work.

He highlighted the launch of the Trust Values, which had been developed by members of staff. He explained that the Listening into Action programme continued to carry out excellent work in empowering staff to develop their own ideas and make changes that benefited the entire Trust. He noted the Trust's increased investment in nursing during the previous year.

He was pleased to report the Trust's continued involvement with Project Search, an initiative which gives opportunities to young people with learning difficulties, in gaining valuable experience in a working environment. He advised that three of the interns from the 2014/15 intake had been taken up permanent positions within the Trust following the end of their programme.

Mr Sunley explained that the new radiotherapy site at EDGH was due to open in Spring 2016, enabling patients to undergo appropriate radiotherapy treatment in East Sussex for the first time. He noted that the Trust had focussed on improving cancer services at EDGH in a number of different ways:

- Providing radiotherapy services for the first time, in conjunction with BSUH
- The introduction of the Da Vinci robot
- Refurbishing Pevensey Unit
New equipment for a new day case and inpatient facility, due to open in November 2015

Mr Sunley thanked the League of Friends for their extensive help throughout the year. The Friends of Eastbourne Hospital had invested in a state of the art Da Vinci robot, which had helped to establish urology services in Eastbourne as a centre of excellence. He reported that the Friends of Bexhill hospital had contributed funds towards opening a state of the art Ophthalmic Day unit at Bexhill Hospital and that a new Endoscopy Unit had been opened at EDGH, for which the Trust was hoping to gain full accreditation before the end of 2015. Friends of Conquest had invested in dementia care and those at Lewes, Uckfield and Crowborough had also invested in equipment and other initiatives for which the Trust was extremely grateful.

Mr Sunley also highlighted the introduction of SystmOne, which was helping to modernise working practices for community nurses by enabling them to view and update patients' care records whilst in the community.

Mr Sunley noted that the Trust had a number of challenges that it needed to meet during the coming year, including responding appropriately and swiftly to the reports from the CQC, with the help of the TDA, CCGs and other stakeholders. He explained that the Trust needed to meet the CQC's recommendations at pace, while continuing to meet performance targets and maintaining their excellent quality of care. He reported that the Board was focusing on improving their communication with patients, staff and stakeholders of the Trust in order to regain their confidence, whilst maintaining and improving organisational performance.

b. Quality Account 2014/15

Mrs Webster presented the Trust's Quality Account and explained that it was a rounded representation of what the Trust had achieved during the previous year, giving the opportunity to reflect whilst also looking towards the future. She explained that the Trust had aligned Quality Improvement Priorities (QIPs) to the Trust's overarching objectives of improving patient experience, improving patient safety and improving clinical effectiveness.

Mrs Webster noted that the Ophthalmology service in Bexhill had recently received a national award for the quality of their service. She highlighted the changes that the Trust had made to its complaints procedures, and the improvements made to both the speed and quality of responses that patients received from the Trust. She explained that the "You Said ... We Did" posters that had been introduced on to wards had enabled both patients and staff to receive feedback on their comments and ideas.

She reported that during 2014/15, the Trust had maintained a close focus on improving mental health services in partnership with Sussex Partnership NHS Foundation Trust, and had delivered additional training to staff. Mrs Webster noted that the introduction of VitalPAC to the Trust, a system for recording patient outcomes which had been requested by staff, had made a huge difference within the Trust.

She explained that the Trust's QIPs for 2015/16 were developed in conjunction with patients, staff, CCGs and Healthwatch and that the Trust was aiming to provide a greater focus on care for patients with dementia. She reported that MacDonald Ward had already opened a garden for patients with dementia, with help from the League of Friends, and that further work was being undertaken Trust wide to support this group of patients.

c. Financial Summary 2014/15

Mrs Harris noted that the Trust's accounts for 2014/15 were summarised in the full annual report, and explained that anyone wanting a full set of Trust accounts should contact her office in order to request them.

She reported that the Trust had set an initial deficit budget of £18million for 2014/15, but due to additional funding received a very small surplus of £0.1million had been achieved.

She explained that £11million had been spent on capital projects during the year and noted that new anaesthetics machines had been purchased at both EDGH and the Conquest to complete the modernisation of the operating theatres that had started with the purchase of new operating tables during the previous year. She highlighted the fact that the system purchased by the Trust that barcoded all patient records was a precursor to full Electronic Document Management implementation.

Mrs Harris thanked the Leagues of Friends for the Trust's hospitals for all of their support during the year and explained that they enabled the Trust to undertake projects, and to purchase equipment, that they would otherwise be unable to do.

She noted that the Trust's position in adhering to the Better payment Practice Code was greatly improved during 2014/15, and that more than 114,000 invoices had been paid by the Trust during the year. She explained that the reserves of cash available to the Trust had led to great improvements in the speed at which creditors were being paid.

Mrs Harris explained that a £37million deficit budget had been set for 2015/16. She noted that the Trust had £11million of Cost Improvement Plans in place, which would have to be delivered whilst ensuring that both patient safety and quality of care were maintained.

Mrs Bernhauser thanked the Trust's staff for all their hard work during the year and explained that none of the Trust's achievements during the year would have been possible without the staff, the feedback received from patients, the invaluable support of the League of Friends, support from the many volunteers who gave up their time to work in the hospitals and from the Trust's stakeholders, including the CCGs and the TDA.

The Board formally adopted the Annual Report and Summary Financial Statements and Quality Account for 2014/15.

4. Questions from Members of the Public

Timescale for the appointment of a new Chairman and Chief Executive

Mr Lucas, on behalf of Caroline Ansell, MP for Eastbourne, asked about the expected timescale for the appointment of a new Chairman and a new Chief Executive to the Trust, and whether the CQC's report would cause a review of the Trust's maternity reconfiguration.

Mrs Bernhauser replied that the TDA were seeking a replacement Chairman for the Trust, and that the new Chairman would appoint a new Chief Executive.

Mr Sunley explained that the Trust's clinical strategy had been devised in

conjunction with the CCGs, and that that the rationale for reconfiguration remained. He explained that that available data proved that the reconfiguration had improved patient outcomes.

Offer of Help from Save the DGH

Ms Walke said that she felt that the Trust had taken a huge step forward by apologising for the failings reported within the CQC reports. She repeated her calls for the Trust's Board to resign. She explained that the Save the DGH campaign group were an influential body, and that they would be happy to help the Trust in improving both their public and staff engagement.

Mrs Bernhauser thanked Ms Walke for her offer, and explained that discussions between the Trust and their stakeholders would take place in the future. Mr Sunley said that he felt that the Trust would need public involvement in order to improve at pace and would welcome any support in achieving this.

Projected Deficit

Mr Smart noted that the Trust was predicting a yearly deficit of £37 million and asked whether this was due to inefficiencies within the Trust, or if insufficient funding was being received.

Mrs Harris explained that the Trust worked with the CCGs and the TDA in order to improve productivity and to manage costs. She noted that the Trust had greatly improved its efficiency during 2013/14, and said that she felt that investing in technology for the future would enable the Trust to complete further improvements in efficiency.

Vanessa Harris

Ms Philpott, Chief Officer of Hastings and Rother CCG and Eastbourne, Hailsham and Seaford CCG, noted that Mrs Harris had had a long and distinguished history of working in healthcare in East Sussex, and explained that the region's governing bodies wished to put on record their sincere thanks for her years of service to the NHS.

Mrs Bernhauser echoed these sentiments, and thanked Mrs Harris for all her outstanding work during her time with the Trust.

Ms Walke asked if a successor was in place for Mrs Harris, and Ms Green replied that an interim Director of Finance had been employed by the Trust whilst a permanent replacement was recruited.

5. Close of Meeting

Mrs Bernhauser thanked everyone for their attendance.

Signed

Position

Date