

# Guidance Following Bereavement

What you need to do

and who can help

Conquest Hospital  
Tel: 0300 131 4892

Trust Website  
[www.esht.nhs.uk](http://www.esht.nhs.uk)



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**A message from your local  
Bereavement Services**

We would like to express our deepest condolences to you, your family and friends during this very sad time. We understand that the time ahead may be difficult and painful for you, and we would like to support you through this time.

This booklet has been provided to try and help you deal with some of the practical and emotional aspects of losing someone that you love.

## **How do I contact the bereavement office?**

An appointment only system is run at the hospital which enables us to ensure that the medical certificate is ready for you to co-ordinate your next appointment at the Registrar of births and deaths. On the first working day, Monday to Friday, following your loss please phone the hospital Bereavement Office after 10.00am. The contact number is: 0300 131 4892. Please do not come to the Bereavement Office without having made an appointment as we want to ensure that every family receives their own personal time with us.

A confidential message service operates outside our normal working hours or when we are speaking to other families so please leave a message and we will get back to you as soon as possible. At this appointment the Bereavement Officer will give you the medical certificate which records the cause of death along with any personal effects and also answer any questions you may have. If at this time you are aware of any funeral details, please let the Bereavement Officer know. Kindly note that the medical certificate will be issued as soon as possible following your loss, however the doctor involved in the care of your loved one may be unable to complete this on the day of your initial phone call, but we will keep in close contact with you as to when it will be available and arrange a time for you to collect it.

## **Can I arrange a viewing**

We sometimes receive requests from relatives who wish to see a loved one after death. It is recommended that this be delayed until they are in the care of the funeral directors you have chosen, but if it is essential for this to take place in hospital you should discuss this with the Bereavement Officer.

Please be assured that while your loved one is in our care they will be treated with the utmost reverence and respect.

## **Registering the death**

Once you have obtained the medical certificate you should arrange an appointment at your local office of the Registrar of births, deaths and marriages:

Hastings Registration Office  
Town Hall  
Queens Road  
Hastings  
TN34 1QR

Phone: 01424 726530

The core opening hours are 9.00am to 5.00pm Monday to Friday. Please contact them to make an appointment prior to any visit.

## **When you see the Registrar**

### **One of the following can register a death:**

- A relative of the deceased
  - Someone who was present at the death
  - Someone organising the funeral
- 

### **What you need to take with you:**

- The Medical Certificate of Cause of Death
  - The medical card if available
  - The deceased's birth certificate if available
- 

### **The Registrar will need to know the following:**

- Date and place of death
  - Full name, date and place of birth
  - Marital status
  - Maiden name if applicable
  - Home address
  - Occupation of the deceased
  - The date of birth of surviving partner
- 

### **The Registrar will give you two forms, white and green:**

- A certificate for burial or cremation – known as the green form – this is needed by the funeral director (unless the coroner is involved)
- A certificate for the Department of Social Security (DWP) – Form BD8, together with a pre-paid envelope for you to send this off

## Who to inform about the death

There are various people who need to be informed of the death and it may be useful to use these checklists to guide you:

People to inform	Contacted	Completed
DWP – benefits or pension stopped 0800 731 0469		
Employer		
Inland Revenue (HMRC)		
Banks/Building Societies/ Credit Card Companies		
Local Tax Scheme		
Insurance Companies: Life insurance Car insurance Property insurance		
Mortgage company/Land Registry		
Housing Association/Landlord		
Social Services – if involved		
Family Doctor		
Relevant Hospital Doctors		
Utility providers – gas, water etc.		
School/College – if applicable		
National Savings and Investments		
Store cards		
Telephone company inc mobile		
DVLA		
Union/Professional organisations		
If already a grave owner notify HBC of any changes		

<b>Things to cancel</b>	<b>Contacted</b>
Care/household service: home help, meals on wheels, cleaner etc	
Appointments: Hospital appointments, dentist, optician etc	
Newspapers	
Redirect mail if required	
Milk if delivered	
Magazine subscriptions	

<b>Items to return</b>	<b>Returned</b>
Medicines back to Pharmacy	
Driving licence returned to DVLA	
Library books	
Any equipment borrowed from Hospital or Social Services – commode, walking sticks etc	
Passport returned to passport agency	
Season tickets/ concessionary travel documents – bus pass to relevant company	
Disabled parking (Blue Badge) to ESCC	
Car insurance certificate	
Car registration documents – for change of ownership	



- Certified copies of the death certificate can be purchased. These are shown to insurance companies, banks, building societies etc. to prove that the death has occurred. As some organisations may not accept a photocopy of the certificate, it may be better to obtain more copies at this time.

The Registrar can notify Adult Social Care for you if they have been involved with the deceased. They can also give you an envelope for you to return any Blue Badges held and also an envelope for the return of bus passes.

### **Can I register the death elsewhere?**

If it is difficult for you to register the death at the Registrar's office local to the hospital, perhaps because you live elsewhere, this can be effected at any Registry Office in England and Wales by declaration. Please ask the Bereavement Officer for further details.

### **When a death is reported to the Coroner**

There are occasions when a death must be reported to the Coroner as prescribed by law, such as unexpected deaths where the cause is unknown. The Coroner may order a post mortem in order to establish the cause of death and has the power to do so without the formal consent of the next of kin. In such cases the medical certificate will be issued by the Coroner's office who will contact you directly to advise when the certificate will be available at the Registrar's office for you to register the death.

When a death has been reported to the Coroner you may still contact a funeral director to begin the funeral arrangements.

## **Where can I get advice about pensions?**

Advice and information about state pensions and pension credit can be obtained from the pensions service on 0800 731 0469, who can arrange a personal visit if required. For those with hearing difficulties there is a text number 0800 731 0464.

## **Who can I contact for support?**

If you feel that you need personal support as well as practical advice you can seek help from your own GP, contact the support services listed in this brochure or speak to the Bereavement Officer who will be able to help you.

## **Solicitors, Wills and legal matters**

### **When a Will is in place**

The Will may include funeral wishes, wishes regarding the deceased's estate and the name of the executor/s or the person/s legally entitled to deal with the estate according to the wishes in the Will. If the Will is with a solicitor, they should be informed; they may be the named executor. Named executors can administer the person's estate on their own (information on how to do this can be found online at [www.direct.gov.uk](http://www.direct.gov.uk)) or they may prefer to obtain the help of a solicitor to carry this out.

### **When there is no Will in place**

When someone dies without having made a Will, they are said to have died 'intestate' and different rules therefore apply. When this happens, the law sets out who should deal with the person's affairs and who benefits. This can be a complex situation and can take some time.

Further information can be found online at [www.direct.gov.uk](http://www.direct.gov.uk) or through the Bereavement Advice Centre ([www.bereavementadvice.org](http://www.bereavementadvice.org) or telephone 0800 634 9494) who can assist with any queries you may have or you can involve a solicitor to help you through the process.

### **Probate**

Depending on the deceased person's estate, probate may be required; this can take time.

You can apply for probate yourself or ask a solicitor to apply for you. Solicitors fees vary, so it may be beneficial to get a few quotes before deciding on a solicitor.

The costs of dealing with the estate are usually paid from the estate. The Bereavement Advice Centre (see above) can also help and advise with regard to probate (for specific legal advice this may incur a fee).

## **Funeral payments and bereavement benefits**

### **1. Funeral payment from the Social Fund entitlement?**

If you are responsible for arranging a funeral and you have insufficient money to pay, you may be able to get a funeral grant from the Social Fund (Form SF200) of up to £700. This will depend on the benefits you are receiving, your relationship with the person who has died and any other monies, other than your personal savings, that may be available to help with the cost of the funeral.

There is now a one-stop contact number at the Department for Work and Pensions (DWP) (0800 731 0469) which will cancel all DWP benefits, as well as help you establish if you are eligible for help towards costs (a funeral grant) and advise on your eligibility for other benefits. There is a time limit for claiming bereavement benefits and a funeral grant so it is important to contact them as soon as possible. Funeral grants have a maximum threshold and not everyone is given the full amount. It is essential to consider this when organising the funeral to prevent running up large costs.

If you get a funeral payment, it will have to be paid back from the estate of the person who died. The estate means any money, property and other things that the deceased person owned. A house or personal things that are left to a widow, widower or surviving civil partner will not be counted as part of the estate.

A list of benefits/assistance that may be available to you can be obtained from [www.gov.uk](http://www.gov.uk). The Bereavement Service Helpline number is 0800 731 0469 (or Textphone 0800 731 0464) and is open Monday to Friday from 8.00am until 6.00pm.

## 2. Bereavement Benefit

Currently bereavement benefits consist of three different payments:

**Bereavement Payment** – a one-off, tax-free lump sum payment which may be payable to you when your husband, wife or civil partner has died if they had paid their National Insurance contributions (NICs) or if their death was caused by their job and either:

- you are under State Pension age when they died or
- your husband, wife or civil partner was not entitled to Category A state retirement benefit when they died.

**Bereavement Allowance** – a taxable weekly benefit which may be paid to you for up to 52 weeks from the date of the death of your husband, wife or civil partner. It may be claimed if all the following apply:

- if you are over 45 when they died
- if you are not bringing up children
- if you are under State Pension age
- if your late husband, wife or civil partner paid NICs or died as a result of an industrial accident or disease.

**Widowed Parent's Allowance** – a taxable weekly benefit which may be payable if you are a parent when your husband, wife or civil partner has died. It may be claimed if all the following apply:

- you have at least one child for whom you receive Child Benefit
- you are under State Pension age
- your husband, wife or civil partner has died
- your husband, wife or civil partner has paid NICs.

You may also claim if:

- you are expecting your late husband's baby or civil partner's baby
- your husband, wife or civil partner died as a result of their work - even if they did not pay NICs.

The Bereavement Service Helpline number is 0800 731 0469 (or Textphone 0800 731 0464) and is open Monday to Friday from 8.00am until 6.00pm.

**Please Note:** - you cannot claim any of the bereavement benefits listed on the previous page if at the time of your husband, wife or civil partner's death the following applied:

- you were divorced from them or your civil partnership had been legally ended
- you were living with someone else as husband, wife or civil partner
- you were in prison or legal custody.

Further information on all of the above can be obtained from [www.gov.uk](http://www.gov.uk).

The Department of Work and Pensions undertook a public consultation exercise, seeking views on proposals to reform the bereavement benefits.

For advice on bereavement benefit call the Bereavement Service Helpline on 0800 731 0469 (Textphone 0800 731 0464).

### **3. Tax helpline for the bereaved**

The HM Revenue and Customs (HMRC) have created a dedicated telephone helpline, an address box and a new form for people who need to contact them about PAYE and Self Assessment matters relating to bereavement.

When you call the HMRC, an automated message starts, select option 2, then option 4 to speak to an advisor on the Bereavement Helpline.

- Telephone Helpline 0300 200 3300  
Office Hours: 8.00am to 8.00pm - Monday to Friday  
8.00am to 4.00pm – Saturday, 9.00am - 5.00pm Sunday.
- For anyone who is deaf or has a hearing or speech impairment.  
Telephone 0300 200 3319 (Textphone)

If you need to write to HMRC about income tax and bereavement, such as form R27 (reclaiming tax or paying tax when someone dies), self assessment tax return and any other correspondence relating to bereavement for Pay As You Earn (PAYE) and Self Assessment, write to the address below

Pay As You Earn and Self Assessment  
HM Revenue and Customs  
BX9 1AS

## **Stopping junk mail to the recently deceased**

If someone you know has died, the amount of unwanted marketing post being sent to them can be greatly reduced which helps to stop painful daily reminders.

By registering with the free service [www.stopmail.co.uk](http://www.stopmail.co.uk) the names and addresses of the deceased are removed from mailing lists, stopping most advertising mail within as little as six weeks. If you cannot access the internet you can call 0808 168 9607, where you will be asked for very simple information that will take only a few minutes to complete. Alternatively, ask the bereavement team for a leaflet that can be returned in the post.

This free of charge service provided by the Bereavement Support Network will actively reduce the unwanted marketing mail but also can help reduce the likelihood of identity theft following the death of someone close. The information is not used for any other purpose and you only have to complete this once. Additionally to Stop Mail a comparable service can also be accessed from the Bereavement Register or Deceased Preference Service if you would prefer to use them.



## **Bereavement, loss and grief**

Bereavement, loss and grief - there are so many different words for it but can anyone really explain what it is or what the experience will mean to you or how long it will last?

**Grief is normal, it is not an illness – there is no right or wrong way, there is no set time or scale to the process of grieving.**

It is a natural response to death and you may go through several stages before you can come to terms with what has happened.

The experience of grief involves a range of feelings: numbness, disbelief, anger, guilt, sadness, emptiness, relief and denial, a mixture of emotions that may make you wonder if you will ever be able to enjoy life again. This is a perfectly normal reaction to the range of emotions involved.

It is particularly acute immediately after a death, even when it is expected; the shock of death can be highly emotional. It can dominate your thoughts to the exclusion of everything else for several days, weeks or months.

A death will always be something that everyone copes with differently; some people can return to everyday life in a fairly uncomplicated way, while others need more help.

Most people find the help of their family, friends and neighbours is enough to support them through the experience of bereavement. It may also be of help to talk to someone outside of your family and friends.

## **Where to go for bereavement support**

If after a while you are concerned that you are still not coping, make an appointment to see your GP. They will check that there is no physical cause for the way you are feeling and if necessary refer you to a grief support service that can provide free or low cost grief counselling.

Looking after yourself when you are grieving is so important. While you are going through the pain, it is difficult to believe that you will ever cope with life again but, in time, your grief will ease and gradually life will become more bearable.

## **Where to find further information**

There are many sources of practical information and support for people who have suffered a bereavement.

The following organisations may be helpful; you can contact them direct for information and support or through your GP, your local library or at a Hospital or Hospice information centre.

**Please note:** where a service is offered out of normal office hours the availability is listed.

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>Age UK</b>  <b>0800 169 6565</b>  Website: <a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a></p>	<p>Age UK's website offers fact sheets in relation to the loss of a loved one.</p>
<p><b>Bereavement Advice Centre</b>  <b>0800 634 9494</b>  Website: <a href="http://www.bereavementadvice.org">www.bereavementadvice.org</a></p>	<p>Free helpline and web-based information service with practical information and advice on the many issues and procedures that face us after the death of someone close.</p>
<p><b>Bereavement Support - Stop Mail</b>  <b>0808 168 9607 from a landline</b>  <b>0333 006 8114 from a mobile</b>  Website: <a href="http://www.stopmail.co.uk">www.stopmail.co.uk</a></p>	<p>By registering with this free service, the names and addresses of the deceased are removed from mailing lists, stopping most advertising mail within as little as six weeks.</p>
<p><b>Hastings &amp; Rother (1066)</b>  <b>Citizens Advice Bureau</b>  Advice and Community Hub  Renaissance House  London Road  St Leonards-on-Sea TN37 6AN  <b>03444 111444 Advice Line</b>  <b>01424 721458 Reception</b>  Website: <a href="http://www.citizensadvice1066.co.uk">www.citizensadvice1066.co.uk</a></p>	<p>Advice centre offering free, confidential and independent advice face to face or by telephone Mon – Fri 9.00am – 4.00pm. The website has an excellent range of information on a wide variety of subjects.</p>
<p><b>Cruse Bereavement Care</b>  East Sussex (for Hastings &amp; Rother):  <b>01323 642942</b> (plus out of hours answerphone)  National Helpline: <b>0808 808 1677</b>  Email: <a href="mailto:eastsussex@cruse.org.uk">eastsussex@cruse.org.uk</a>  Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p>	<p>Provides counselling, information and practical support to anyone who has been bereaved via one-to-one support and local drop-in group.</p>

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>Department for Work and Pensions (DWP)</b>  The Bereavement Service  Telephone (English): <b>0800 731 0469</b>  Monday to Friday - 8.00am to 6.00pm  Website: <a href="http://www.gov.uk">www.gov.uk</a></p>	<p>gov.uk is a Government website that contains a wide range of services and practical information on what to do after death in England and Wales, including any benefits, your eligibility and how to claim. Refer to DWP booklet 'What to do after a death in England and Wales' (ref DWP1027 - June 2013).</p>
<p><b>Dying Matters</b>  Website: <a href="http://www.dyingmatters.org">www.dyingmatters.org</a></p>	<p>A coalition led by the National Council for Palliative Care encouraging people to talk about death and dying. Website links to a wide range of available resources in various formats.</p>
<p><b>GROWS (Grief Recovery With Support)</b>  St Michael's Hospice  25 Upper Maze Hill, St Leonards on Sea  East Sussex TN38 0LB  <b>01424 456361</b>  Email:  <a href="mailto:Bereavement@stmichaelshospice.com">Bereavement@stmichaelshospice.com</a>  Website: <a href="http://www.stmichaelshospice.com">www.stmichaelshospice.com</a></p>	<p>A bereavement social support group offered at St Michael's Hospice giving people the opportunity to meet with others who have also suffered a loss over a cuppa. Meets on the 3rd Thursday of each month at the Hospice from 6.00pm till 8.00pm – no appointment necessary.</p>
<p><b>Jewish Bereavement Counselling Service</b>  Helpline: <b>020 8951 3881</b>  Email: <a href="mailto:enquiries@jbcs.org.uk">enquiries@jbcs.org.uk</a>  Website: <a href="http://www.jbcs.org.uk">www.jbcs.org.uk</a></p>	<p>A dedicated Jewish bereavement counselling service for adults and children individually, families, couples and groups. Supporting people affected by loss, including suicide, disaster, holocaust issues, sudden infant death, miscarriages, still birth and abortion.</p>
<p><b>Sudden Death Support Association</b>  Website: <a href="http://www.suddendeath.org">www.suddendeath.org</a>  <b>01484 559909</b>  <a href="mailto:jkusner@brake.org.uk">jkusner@brake.org.uk</a></p>	<p>Sudden is a global charitable initiative by Brake, the road safety charity, sharing best practice, research and resources among professionals and carers who work with suddenly bereaved people.</p>

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>Support for People with Learning Disabilities</b>  Website: <a href="http://www.dyingmatters.org">www.dyingmatters.org</a></p>	<p>Dying Matters website has some useful resources to help support people with learning difficulties</p>
<p><b>Switchboard</b>  LGBT Health and Wellbeing  <b>0300 330 0630</b></p>	<p>Switchboard offers a telephone support and advice service for lesbians and gay men bereaved by the death of a partner, or otherwise affected by bereavement. The helpline is run by trained volunteers.</p> <p>There is also a bereavement support group providing a safe space for LGBT people who have lost their partners.</p>
<p><b>Macmillan Cancer Support</b>  Support Line <b>0808 808 0000</b>  Monday to Friday 8.00am to 8.00pm  Website: <a href="http://www.macmillan.org.uk">www.macmillan.org.uk</a></p>	<p>If someone close to you dies from cancer, Macmillan can help you cope with grief, get you all the practical information you need and, when you're ready, offer ways to celebrate the life of your loved one.</p>
<p><b>Roadpeace</b>  National Helpline – <b>0845 4500 355</b>  Email: <a href="mailto:helpline@roadpeace.org">helpline@roadpeace.org</a>  Website: <a href="http://www.roadpeace.org.uk">www.roadpeace.org.uk</a></p>	<p>Roadpeace provides emotional and practical support to those bereaved or injured in a road crash. They are a member based charity for road crash victims in the UK, and also have local support groups.</p>
<p><b>Samaritans</b>  National Helpline – <b>116 123</b>  Available 24 hours every day  Deaf or hard of hearing use the single Minicom Telephone - <b>08457 90 91 92</b>  Email: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a>  Website: <a href="http://www.samaritans.org">www.samaritans.org</a>  Write to: Chris, Freepost  RSRB-KKBY-CYJK, PO Box 9090,  Stirling, FK8 2SA</p>	<p>A confidential emotional support service available to anyone in a crisis. The local helplines are as listed:  <b>Hastings &amp; Rother Samaritans</b>  <b>01424 436666</b>  Email: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a>  26 St Andrews Square  Hastings, TN34 1SR  Drop in available from 9.30am to 9.30pm except Thursdays and Sundays</p>

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>The Silverline</b>  <b>0800 4 70 80 90</b>  <b>Mobile number 0300 4 70 80 90</b>            Email: <a href="mailto:info@thesilverline.org.uk">info@thesilverline.org.uk</a>            Website: <a href="http://www.thesilverline.org.uk">www.thesilverline.org.uk</a></p>	<p>The Silver Line is the only free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year.</p>
<p><b>St Michael's Hospice Bereavement Service</b>            25 Upper Maze Hill, St Leonards on Sea            East Sussex TN38 0LB  <b>01424 456361</b>            Email:  <a href="mailto:bereavement@stmichaelshospice.com">bereavement@stmichaelshospice.com</a>            Website: <a href="http://www.stmichaelshospice.com">www.stmichaelshospice.com</a></p>	<p>Offers one to one and group bereavement support/counselling for anyone living in the Hastings and Rother area. No previous link to the Hospice is necessary to access this support.</p>
<p><b>Survivors of Bereavement by Suicide (SOBS)</b>            National Helpline: <b>0300 111 5065</b>            9.00am – 9.00pm every day            Support email: <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a>            Website: <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p>SOBS aims to provide a safe, confidential environment in which people bereaved by suicide can share their experiences and feelings.</p>
<p><b>The Natural Death Centre Independent Funeral Advice</b>            National Helpline: <b>01962 712 690</b>            24hour answerphone            Email: <a href="mailto:contact@naturaldeath.org.uk">contact@naturaldeath.org.uk</a>            Website: <a href="http://www.naturaldeath.org.uk">www.naturaldeath.org.uk</a></p>	<p>The Natural Death Centre has been established for 21 years and is a social, entrepreneurial, educational charity that gives free, impartial advice on all aspects of dying, bereavement, planning a family led or do it yourself funeral and consumer rights. Read 'The Natural Death Handbook.</p>
<p><b>SANDS</b>  <b>Stillbirth and neonatal death society</b>            Tel: 0207 4367940 - details of local support will be made available from this service            Helpline: Tel: 0808 164 3332            10.00am to 5.30pm            Website: <a href="http://www.uk-sands.org">www.uk-sands.org</a></p>	<p>Stillbirth and neonatal death society provides support for bereaved parents whose baby is stillborn or dies within the first 28 days of life.</p>

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>The WAY (Widowed and Young) Foundation</b>            Website: <a href="http://www.widowedandyoung.org.uk">www.widowedandyoung.org.uk</a></p>	<p>WAY supports young widowed men and women (aged 50 and under) as they adjust to life after the death of their partner – whether that was a month, a year, or ten years ago.</p>

**LOCAL SERVICES IN RELATION TO CHILDREN**

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>Cruse Bereavement Care</b>            Hastings and Rother area            Tel: <b>01323 642942</b>            Email: <a href="mailto:EastbourneBranch@cruse.org.uk">EastbourneBranch@cruse.org.uk</a>            Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p>	<p>Offers one-to-one counselling, information, publications, and support for children who have been bereaved. See also info under National Organisations for Cruse Hope Again.</p>
<p><b>Dragonflies Children and Young People Bereavement Project</b>            Nicholas Centre            66 London Road            St Leonards on Sea            TN37 6AS            Tel: <b>01424 423683</b>            Mobile <b>07776 175159</b>            Email: <a href="mailto:istiebritz@fsncharity.co.uk">istiebritz@fsncharity.co.uk</a>            Website: <a href="http://www.fsncharity.co.uk">www.fsncharity.co.uk</a></p>	<p>A free bereavement service supporting children, young people and their families.</p>
<p><b>Miscarriage Association</b>            17 Wentworth Terrace,            Wakefield, WF1 3QW            Telephone Helpline <b>01924 200799</b>            Monday to Friday 9.00am – 4.00pm            Email: <a href="mailto:info@miscarriageassociation.org.uk">info@miscarriageassociation.org.uk</a>            Website:  <a href="http://www.miscarriageassociation.org.uk">www.miscarriageassociation.org.uk</a></p>	<p>A registered charity providing support and information for anyone affected by pregnancy loss.</p>

## NATIONAL ORGANISATIONS IN RELATION TO CHILDREN

ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>Child Bereavement UK</b>            Telephone: <b>0800 02 888 40</b>            Email: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a>            Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK is a national organisation that supports families when a baby or child of any age dies or is dying, or when a child is facing bereavement.</p>
<p><b>The Child Death Helpline</b>            Tel: <b>0800 282986</b>            or if ringing <b>from a mobile 0808 800 6019</b>            Monday to Friday 10.00am - 1.00pm            Tuesday and Wednesday 1.00pm - 4.00pm            Every evening 7.00pm - 10.00pm            Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone confidential helpline open every day of the year for anyone affected by the death of a child.</p>
<p><b>The Compassionate Friends (TCF)</b>            National Helpline: <b>0345 123 2304</b>            Available for support and information daily from 10.00am - 4.00pm and 7.00pm - 10.00pm. The line is always answered by a bereaved parent            Email: <a href="mailto:helpline@tcf.org.uk">helpline@tcf.org.uk</a>            Website: <a href="http://www.tcf.org.uk">www.tcf.org.uk</a></p>	<p>TCF is a charitable organisation of bereaved parents, siblings and grandparents dedicated to the support and care of those who have suffered the death of a child/children.</p>
<p><b>Cruse Bereavement Care – Hope Again</b>            National Helpline <b>0808 808 1677</b>            Email: <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a>            Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Hope Again is a website developed by Cruse Bereavement Care's Youth Involvement Project which aims to support young people after the death of someone close to them.</p>
<p><b>Grief Encounter Project</b>            Tel: <b>0808 802 0111</b>            Monday to Friday 9.00am – 9.00pm            Website: <a href="http://www.griefencounter.org.uk">www.griefencounter.org.uk</a></p>	<p>Offers support and information to bereaved children and families.</p>



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<p><b>Muslim Youth Helpline (MYH)</b>                      Freephone from all UK landlines -  <b>0808 808 2008</b>  <b>Text: 07860 022811</b>                      Email: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a>                      Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>Helpline and Web Chat Hours.                      Monday - Sunday 4.00pm – 10.00pm</p>
<p><b>National Debtline</b>                      Tel: <b>0808 808 4000</b>                      Monday to Friday 9.00am – 8.00pm                      Saturday 9.30am – 1.00pm                      Website: <a href="http://www.nationaldebtline.org">www.nationaldebtline.org</a></p>	<p>A free, confidential, debt advice service for people in England, Wales and Scotland, run by the charity the Money Advice Trust. Telephone/Webchat advice and online guides, fact sheets, budget tools and sample letters.</p>
<p><b>Partnership for Children</b>                      Good mental health for children, helping your child cope with bereavement  <b>0208 974 6004</b>                      Website:  <a href="http://www.partnershipforchildren.org.uk">www.partnershipforchildren.org.uk</a></p>	<p>Website promoting good mental health for children – for life.                      Programmes and resources to help young children around the world to communicate effectively, to cope with their anxieties and difficulties, and to develop skills for life.</p>
<p><b>SANDS</b>  <b>(Stillbirth and Neonatal Death Charity)</b>                      National Helpline: <b>0808 164 3332</b>                      Monday to Friday – 9.30am – 5.30pm and                      Tuesday to Thursday evening                      – 9.30am – 9.30pm                      Email: <a href="mailto:helpline@sands.org.uk">helpline@sands.org.uk</a>                      Telephone enquiries: <b>020 7436 7940</b>                      Website: <a href="http://www.sands.org.uk">www.sands.org.uk</a>                      or <a href="http://www.why17.org">www.why17.org</a>                      Write to:                      Sands, Victoria Charity Centre,                      11 Belgrave Road, London SW1V 1RB</p>	<p>SANDS is an organisation that can offer you practical help or emotional support when your baby has died before, during or shortly after birth. The helpline team are there to listen and give support. They can advise you about finding local help, whether from a SANDS group or other counselling services, and have information about other relevant support organisations.</p>

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ORGANISATION AND CONTACT DETAILS	INFORMATION
<p><b>War Widows Association</b> Tel: <b>0845 2412 189</b> Email: <a href="mailto:info@warwidows.org.uk">info@warwidows.org.uk</a> Website: <a href="http://www.warwidows.org.uk">www.warwidows.org.uk</a></p>	<p>The War Widows' Association is essentially a pressure group and exists to improve the conditions of War Widows and their dependants in Great Britain.</p> <p>Its work encompasses those who have suffered bereavement as a result of World War II and all conflicts since then including Iraq and Afghanistan. The WWA also represents those who have suffered the loss of their partner in peacetime, when the death was attributable to their service life.</p>
<p><b>Winston's Wish</b> National Helpline: <b>0808 802 0021</b> Monday to Friday 9.00am – 5.00pm General enquiries: <b>01242 515 157</b> Email: <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a> Website: <a href="http://www.winstonswish.org.uk">www.winstonswish.org.uk</a></p>	<p>Charity offering practical support and guidance to bereaved children, their families and professionals.</p>

The organisations listed in this booklet may be of some help to you in your loss. We apologise for any address or telephone number changes which may occur after printing and any changes to services thereafter.

## **Useful local contact numbers**

### **Bereavement office**

#### **Hastings and Rother area**

Conquest Hospital

The Ridge, St. Leonards-on-Sea, East Sussex TN37 7RD

Tel: 0300 131 4892

Please phone the office after 10.00am on the first working day, Monday to Friday, following your loss.

#### **Hastings and Rother area**

#### **Hastings and St Leonards Registrar of Births and deaths**

9.00am to 5.00pm Monday to Friday

Tel: 01424 726530 - telephone for an appointment

#### **Hastings Coroners office**

Tel: 01273 404371

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