

FOI REF: 21/020

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

24 February 2021

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I would like to submit a new FOI request. See my request below:

Contract 1

- 1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**

BT, Maintel and GCI supply our analogue landlines and OPUS Telecoms supply our VOIP and SIP trunks.

- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

As we are sure you will appreciate, the Trust is facing an unprecedented challenge in managing the coronavirus (COVID-19) pandemic. Our teams do not therefore have the capacity to respond to this part of your freedom of information request during this extraordinary period and we apologise that we will not be able to fully respond. If you would still like the information please resubmit your request at the beginning of April.

- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**

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4. **Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**

BT, Maintel and GCI supply our analogue landlines and OPUS Telecoms supply our VOIP and SIP trunks.

5. **Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

We have 180 SIP Trunks.

Contract 2

6. **Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**

BT, Maintel and GCI supply our analogue landlines and OPUS Telecoms supply our VOIP and SIP trunks.

7. **Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

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8. **Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.**

The average spend on monthly calls is for BT £250 and Maintel around £3500. GCI is only around £2 per month as most of the cost associated is for line rental rather than calls. OPUS around £200 per month.

9. **Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

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10. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

We have approximately 5,000 extension numbers.

Contract 3

11. **Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

OPUS Telecoms 20/100Mb Leased line for SIP into Eastbourne District General Hospital, order reference - CES00006424.

OPUS Telecoms 900/1G Leased Line into St Annes, order reference - CES00006540.

12. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

CES00006424 - As we are sure you will appreciate, the Trust is facing an unprecedented challenge in managing the coronavirus (COVID-19) pandemic. Our teams do not therefore have the capacity to respond to this part of your freedom of information request during this extraordinary period and we apologise that we will not be able to fully respond. If you would still like the information please resubmit your request at the beginning of April.

CES00006540 - Contract end date 1st September 2023.

13. **Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**

The average annual spend for this supplier is £20,523 but we are unable to confirm if this is for Broadband only.

Contract 4

14. **WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**

BT CNSP

15. **WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

April 2025.

16. **Contract Description: Please can you provide me with a brief description of the contract**

Provide a Community of interested Networks across all the Sussex NHS organisations.

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

460.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

The total maintenance contracts under Digital are;

Digital (Budget)	£1,200,004
Clinical Information Systems (Budget)	£1,433,764
Total	<u>£2,633,768</u>

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Crown Commercial RM1045.

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

Andy Bissenden
Associate Director of Digital
andy.bissenden@nhs.net

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to Lynette Wells, Director of Corporate Affairs, East Sussex Healthcare NHS Trust (lynette.wells2@nhs.net) quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net