

FOI REF: 21/034

11 February 2021

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## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I would like to find out some information about the clinical coding and patient administration service.**

As we are sure you will appreciate, the Trust is facing an unprecedented challenge in managing the coronavirus (COVID-19) pandemic. Our teams do not therefore have the capacity to respond to your freedom of information request during this extraordinary period and we apologise that we will not be able to respond. If you would still like the information please resubmit your request at the beginning of April.

**1. How many staff do you have in your clinical coding department?**

Please see above.

**2. How many non-clinical staff are involved in clinical coding?**

Please see above.

**3. What clinical coding software or automation tool do you use? If 3rd party, please state.**

Please see above.

**4. If you have a 3rd party providing you with clinical coding service, what is the term of the contract, contract value and start and end dates?**

Please see above.

**5. What finance system/s do you use for clinical coding?**

Please see above.

**6. Which board Executives are responsible for the clinical coding function, please include names and contact details?**

Please see above.

**7. How much did the Trust spend on consultancy relating to clinical coding last year?**

Please refer to page 1.

**8. Is patient administration (appointment bookings, queries, etc) provided in house or a 3rd party?**

Please see above.

**9. If a 3rd party provides patient administration, please confirm the organisation(s) including the term of the contract, contract value and start and end dates.**

Please see above.

**10. How many non-clinical staff are involved in patient administration across the Trust?**

Please see above.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to Lynette Wells, Director of Corporate Affairs, East Sussex Healthcare NHS Trust ([lynette.wells2@nhs.net](mailto:lynette.wells2@nhs.net)) quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
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