

FOI REF: 21/266

07<sup>th</sup> June 2021

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## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1. How many complaints has the fracture clinic at the conquest hospital had in the last 36 Months?**

There were 4 complaints between 1 May 2018 and 30 April 2021.

- 2. How many of these complaints related to the doctor misadvising a patient?**

2.

- 3. How many of these complaints relate to falsification or incorrect reports and records?**

1.

- 4. How many of these complaints relate to Dr Christopher To?**

The information you have requested is exempt under section 41 of the Freedom of Information Act 2000. This is because the information would originally have been provided in confidence. Information is exempt information if –

- (a) it was obtained by the public authority from any other person (including another public authority), and,
- (b) the disclosure of the information to the public (otherwise than under this Act) by the public authority holding it would constitute a breach of confidence actionable by that or any other person.

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5. **How many complaints has Dr Christopher To, Dr Goddard and Dr Legg had within the last 36 months?**

Section 41 applied, please refer to question 4.

6. **How many personal injury or other court claims have been brought against the fracture clinic at the conquest hospital In the last 36 months?**

The information requested above is collated by NHS Resolution and is available via their website which can be accessed using the link below:

<https://resolution.nhs.uk/resources/factsheet-5-trust-and-authority-claims-data-2019-20/>

Freedom of Information requests to NHS Resolution can be made via the link below:

<https://resolution.nhs.uk/freedom-of-information/>

7. **How many complaints has the conquest hospital received in the last 36 months in relation to falsification of medical records?**

0.

8. **How many crimes have been reported for falsification of records in the last 36 months from the fracture clinic?**

We do not hold this information.

9. **How many complaints has Dr Christopher To had is the last 36 months?**

Section 41 applied, please refer to question 4.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

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