

FOI REF: 21/281

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

05<sup>th</sup> July 2021

Tel: 0300 131 4500

Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1. Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?**

None of our sites are part of a PFI arrangement.

- 2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services?**

Hard FM services are provided predominantly by in-house NHS staff.

- 3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):**

- a. Cleaning and Domestic Services**

In house.

- b. Patient Catering**

In house.

- c. Retail and staff & Visitor Catering Services**

In house/Aramark/Ovenmill/1066.

- d. Portering and Logistics**

In house.

Cont.../

**e. Non-Emergency Patient Transport**

East Sussex Healthcare NHS Trust uses South Central Ambulance Service NHS Foundation Trust for our non-emergency patient transport.

**f. FM Helpdesk**

In house.

**g. Hospital Switchboard**

In house.

**h. Security/manned guarding**

In house security management. Security officers are contracted to outside company, Continental Facilities Management Group.

**i. Car Park Management**

In house.

**j. Linen & Laundry Services**

Salisbury Trading Limited

**k. Waste Management – off-site disposal**

Veolia/Stericycle/Reef

**4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire?**

**Ovenmill/1066** - 10 year contract, lease end date 13<sup>th</sup> December 2026

**Aramark** - 10 year contract, lease end date 30<sup>th</sup> July 2028

**Continental Facilities Management Group** - Contract started on 1<sup>st</sup> December 2018 and is 5 years in length.

**Salisbury Trading Limited** - Lease of Laundry building and plant – contract start – 1st October 2020 – Five year term. The Trust's Laundry and linen services provision, to be re tendered October / November 2021

**Veolia** - Contracts starts 2019 and ends 2023.

**Stericycle** - contract starts 2018 and ends 2023

**Reef** - Contract start date 2020 and ends 2023

Whilst the Trust holds the information requested in respect of contract values, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice commercial interests of third parties. This is because release of the information could be detrimental to their competitive position in the market.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)