

FOI REF: 21/286

Eastbourne District General Hospital

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24<sup>th</sup> June 2021

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Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

**Via email to:**

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Please can you confirm what system you currently use for the below and whether there are current plans to change them:**

- **Risk Assessment and Management**

[Datix Rich Client - contract ends March 2022.](#)

- **Incident Report**

[Datix Web - contract ends March 2022.](#)

- **Safety Alert Reporting**

[Patient Safety Alerts are currently managed internally at present. This may be part of the new National Patient Safety Incident Management System due for implementation by March 2022.](#)

- **Claims**

[Datix Rich Client - currently in the process of moving from Rich Client to Web version.](#)

- **Complaints**

[Datix Rich Client - currently in the process of moving from Rich Client to Web version.](#)

- **PALs Queries**

[Datix Rich Client. - currently in the process of moving from Rich Client to Web version.](#)

Cont.../

- **Mortality and/or Medical Examiner Reviews**

Mortality Database – an in-house developed database.

- **Audit**

Health Assure. Contract end date February 2022. Currently out to tender.

- **CQC and/or External Reviews**

She Assure. Contract end date August 2021.

- **Action Plans**

Please see above.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
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