



FOI REF: 21/303

28th June 2021

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1. For the calendar years 2018, 2019 and 2020, how many mental health patients complained about their care and/or treatment and were later discharged?**

Please note that East Sussex Healthcare NHS Trust does not provide a Mental Health Service. This service is provided by Sussex Partnership NHS Foundation Trust who are the Mental Health Trust for this area, their Freedom of Information email address is:-

foi@sussexpartnership.nhs.uk

For each of these cases:

- i. What was the length of time between the complaint and discharge? Please give numbers for less than 1 week; more than 1 week but less than 1 month; more than 1 month but less than 3 months; more than 3 months but less than 6 months; more than 6 months but less than 1 year; more than 1 year.**
- ii. What was the sex and ethnicity of the complainant?**
- iii. Was the complainant an inpatient or outpatient?**
- iv. Did the complainant attempt suicide at some point after discharge?**
- v. Has the complainant since died?**

Not applicable.

Similarly, but for mental health patients who had already been discharged before they complained -

2. For the calendar years 2018, 2019 and 2020, how many mental health patients complained about their care and/or treatment after being discharged?

Not applicable.

For each of these cases:

- i. What was the sex and ethnicity of the complainant?**
- ii. Was the complainant an inpatient or outpatient?**
- iii. Did the complainant attempt suicide at some point after discharge?**
- iii. Has the complainant since died?**

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net