

FOI REF: 21/224

Eastbourne District General Hospital  
Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

28<sup>th</sup> May 2021

Tel: 0300 131 4500  
Website: www.esht.nhs.uk

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

### Digital Innovation Programmes

- Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	No		
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	No		
Private Patient Care/ Units	Yes	Develop salesforce as a CRM & Booking system	No
Staff Task Management	No		
Community Services	Yes	Auto rostering & a number of RPA processes	Yes
Discharge Processes	Yes	Development of the local care & health record to support discharge	Yes
Other	Yes	Migration of legacy systems that do not have an API using RPA	No

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2. **Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial**

There's no dedicated charity for digital innovation at East Sussex Healthcare NHS Trust. The Trust's charity, East Sussex Healthcare NHS Charitable Fund, provides funding to enhance the care of patients within the organisation and would be open to supporting digital innovation if this was appropriate.

### **Innovation Stakeholders and Team/Departments**

3. **Who is the lead for digital innovation at the organisation? Please provide their name and job title**

Andy Bissenden  
Associate Director ESHT Digital

4. **Who is the lead for strategy at the organisation? Please provide their name and job title**

Richard Milner  
Director of Strategy Improvement and Innovation

5. **Who is the lead for strategic performance at the organisation? Please provide their name and job title**

Richard Milner  
Director of Strategy Improvement and Innovation

6. **Who is the lead for transformation at the organisation? Please provide their name and job title**

Tracey Rose  
Building For Our Future Programme Director

7. **Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title**

Andy Bissenden  
Associate Director ESHT Digital

8. **Does the organisation have a team/department that handles digital innovation?**

No.

- a. **If yes, please name these teams/departments and the members names and job titles.**

Not applicable.

**9. Does the team/department develop front facing service user websites/apps?**

No.

**a. If yes, please state the websites/apps developed and their use.**

Not applicable.

**10. Have the team/department ever applied for external tenders for healthcare developments?**

No.

**a. If yes, please state which external tenders.**

Not applicable.

**11. Have the teams/departments ever done developments for other organisations / external entities?**

No.

**a. If yes, please provide details on the developments**

Not applicable.

**12. Have the teams/departments ever sold a development it has produced commercially?**

No.

**a. If yes, please provide details of the development sold**

Not applicable.

**13. Have the teams/departments ever attempted to secure an innovation grant?**

No.

**a. If yes, please state which innovation grant and if they were successful**

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

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Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)