

FOI REF: 22/016

25<sup>th</sup> January 2022

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**The information I require is to do with the organisation's CCTV maintenance and support contract.**

**Please can you send me the information stated below:**

**1. Supplier of the contract for CCTV maintenance and support:**

[Vistec Systems Ltd](#)

**2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)**

[£70k.](#)

**3. What is the expiry date of this contract?**

[31<sup>st</sup> August 2022.](#)

**4. What is the duration of the contract?**

[2 years.](#)

**5. What is the review date of this contract? If possible the likely outcome of this review –**

[We have yet to set a date to review this contract, one will be set in due course. Without having a review meeting we will not know the likely outcome](#)

Cont.../

6. **The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?**

HikVision and NetVu.

7. **What is the total number of cameras in use/under this contract?**

Approximately 150 – covering all sites.

8. **The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.**

The contract is for CCTV and Access Control systems – both maintenance and installation of new equipment.

9. **Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details:**

The Security and Parking Manager and the Facilities Manager Ancillary Services are responsible for the contract between the supplier and the Trust.

According to our Freedom of Information Policy we only release the names and contact details of staff on Grade 8a and above. The post of Security and Parking Manager is below a Grade 8a and therefore the details requested cannot be provided.

I can confirm however that our Facilities Manager Ancillary Services has overall responsibility for the Security and Parking Manager roles, contact details as follows:

John Kirk  
Facilities Manager Ancillary Services  
[John.Kirk1@nhs.net](mailto:John.Kirk1@nhs.net)

**If there is no CCTV maintenance contract in place**

Not applicable.

1. **What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Not applicable.

2. **How much is the average annual spend on the in-house maintenance?**

Not applicable.

3. **How many cameras are in use?**

Not applicable.

**4. Is there a plan to review this at any point, if so what would the date be?**

Not applicable.

**5. Who is in charge of overseeing the in-house maintenance?**

Not applicable.

**If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?**

Not applicable.

**If yes,**

**1. Who is the supplier? If this varies could you please list?**

Not applicable.

**2. What is the brand of CCTV cameras in use? If there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Not applicable.

**3. How many cameras are in use?**

Not applicable.

**4. How much is the average annual spend on the ad-hoc agreement?**

Not applicable.

**5. What is the date it is to be reviewed?**

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)