

FOI REF: 22/241

23rd May 2022

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

Yes.

If no:

1. **Are you intending on exploring the possible implementation of RPA technology in 22/23?**

Not Applicable.

2. **Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?**

Not Applicable.

3. **Which EPR does your organisation use?**

Not Applicable.

4. **Which PAS does your organisation use?**

Not Applicable.

5. **Which patient communication (appointment management tool) does your trust use?**

Not Applicable.

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If yes:

1. Which RPA technology provider does your organisation currently use?

BluePrism.

2. Who is the project managing the RPA programme within your Trust, and what are their contact details?

Chris Richardson.
Digital Senior Project Manager.
christopher.richardson4@nhs.net
0300 1314 337

3. How many licenses are in place under your current contract?

5 virtual workers, 1 development worker.

4. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?

£96,000 ex VAT PA for supplier, £150,000 PA for professional services.

5. How many processes have you got live?

0

6. What is the contract start date?

07th January 2022.

7. What is the contract end date?

06th January 2024.

8. Which EPR does your organisation use?

Being procured.

9. Which PAS does your organisation use?

Allscripts PAS.

10. Which patient communication (appointment management tool) does your trust use?

Envoy.

If I can be of any further assistance, please do not hesitate to contact me.

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Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net