

FOI REF: 22/034

18th February 2022

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Can you answer the three questions for each of the below surveys:

1. CQC patient surveys:

a. Urgent and Emergency Care

1. Can you provide details of your current supplier :

[Allocate.](#)

2. Can you provide details of the current renewal/end date of this contract?

[End of May 2022.](#)

3. Who is the main point of contact for this contract and their title and contact details?

[Margaret England](#)
[Head of Governance](#)
margaretenland@nhs.net

b. Children and Young Peoples Inpatient

1. Can you provide details of your current supplier :

[Allocate.](#)

2. Can you provide details of the current renewal/end date of this contract?

[End of May 2022.](#)

3. **Who is the main point of contact for this contract and their title and contact details?**

Margaret England
Head of Governance
margaretenland@nhs.net

c. Community Mental Health

East Sussex Healthcare NHS Trust does not provide a Mental Health Service. This service is provided by Sussex Partnership NHS Foundation Trust who are the Mental Health Trust for this area, their Freedom of Information email address is:-

foi@sussexpartnership.nhs.uk

d. Adult Inpatient

1. **Can you provide details of your current supplier :**

Allocate.

2. **Can you provide details of the current renewal/end date of this contract?**

End of May 2022.

3. **Who is the main point of contact for this contract and their title and contact details?**

Margaret England
Head of Governance
margaretenland@nhs.net

e. Maternity.

1. **Can you provide details of your current supplier :**

Allocate.

2. **Can you provide details of the current renewal/end date of this contract?**

End of May 2022.

3. **Who is the main point of contact for this contract and their title and contact details?**

Margaret England
Head of Governance
margaretenland@nhs.net

2. NHS PROMs (patient Reported Outcome Measures) for hip and knee replacements

1. Can you provide details of your current supplier

Quality Health.

2. Can you provide details of the current renewal/end date of this contract?

Rolling contract.

3. Who is the main point of contact for this contract and their title and contact details?

Michele Elphick
Associate Director of Operations - DAS Division
m.elphick@nhs.net

3. NHS National Staff Survey

1. Can you provide details of your current supplier

Survey contractor is IQVIA formerly Quality Health.

2. Can you provide details of the current renewal/end date of this contract?

30th June 2022.

3. Who is the main point of contact for this contract and their title and contact details?

Ruth Merrick
Workforce Systems Support & Governance Manager
ruth.merrick@nhs.net

4. Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey)

1. Can you provide details of your current supplier

People Pulse (sponsored by NHS England and NHS Improvement).

2. Can you provide details of the current renewal/end date of this contract?

Not applicable.

3. Who is the main point of contact for this contract and their title and contact details?

Ruth Merrick
Workforce Systems Support & Governance Manager
ruth.merrick@nhs.net

5. Patient Friends and Family Test.

- 1. Can you provide details of your current supplier**

[Allocate.](#)

- 2. Can you provide details of the current renewal/end date of this contract?**

[End of May 2022.](#)

- 3. Who is the main point of contact for this contract and their title and contact details?**

[Margaret England](#)
[Head of Governance](#)
margaretengland@nhs.net

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net