

FOI REF: 22/387

23<sup>rd</sup> August 2022

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500

Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I am doing some research regarding quality assurance software systems, used by nursing teams for auditing and accreditation in your Trust. Examples of the audits would be - safeguarding audits, falls audits, weekly audits, and ward accreditation. I would be grateful if you could, under the Freedom of Information Legislation, provide the following information relating to the mentioned software:**

**1. What is the current supplier name?**

Inphase.

**2. What are the contract dates (start and termination date)?**

Inphase contract start date 15th September 2021 – 14th September 2023 plus 2 x 12 month extension options. (crossover on contract dates due to implementation).

**3. Which procurement route/framework/DPS was used to purchase the system?**

G-Cloud 12 Framework.

**4. How many staff use the system?**

This is available for all staff as we have an unlimited user licence.

**5. How much was invested in the system?**

The information you have requested is exempt under section 41 of the Freedom of Information Act 2000. This is because the information would originally have been provided in confidence. Information is exempt information if –

- (a) it was obtained by the public authority from any other person (including another public authority), and,

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- (b) the disclosure of the information to the public (otherwise than under this Act) by the public authority holding it would constitute a breach of confidence actionable by that or any other person.

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice commercial interests of third parties. This is because release of the information could be detrimental to their competitive position in the market.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that by sharing the pricing detail could cause harm to the Trust by not gaining best value for money for future contracts.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)