

FOI REF: 22/547

10th October 2022

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please could you provide the following information:

- **Number of Employees**

8,075 substantive staff (7,107.6 full time equivalents (ftes)).

- **Number of IT Staff**

143 (133.9 ftes) in ESHT Digital

- **The name of your current IT Service Management Software and the company that supplies it**

Microfocus service desk.

- **Whether this this a Cloud / SaaS or On-Premise Solution**

On-Premise.

- **The number of licences and whether these are Named or Concurrent**

Approximately 800.

- **The length of your current contract for this Software / Service**

12 months.

- **The contract expiry date, and whether you intend to change it**

October 2023.

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- **The Contract Review Date: (approximate date of when the organisation is planning to review this contract.):**

August 2023.

- **The Annual cost of the contract**

We do not hold this information broken down to the level requested as this is part of a wider contract.

- **The Total cost of the contract**

We do not hold this information broken down to the level requested as this is part of a wider contract.

- **The person responsible for this Software / Service and their contact details (name + email + direct phone number if possible)**

Andy Bissenden
Associate Director of ESHT Digital
Email: andy.bissenden@nhs.net
Telephone: 0300 131 4500

- **The lead person to contact about any future projects to review or replace this Software / Service, and their contact details (name + email + direct phone number if possible)**

Kevin Richardson
Head of Digital Services
Email: kevin.richardson4@nhs.net
Telephone: 0300 131 4500

If this solution is currently on Premise, please could you also provide the following information:

- **Do you have a cloud migration strategy?**

Yes.

- **If so, is there specific budget allocated to this?**

Yes.

- **Would you be looking to move to a cloud service at the end of the current contract ?**

Yes.

If I can be of any further assistance, please do not hesitate to contact me.

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Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net