

FOI REF: 22/553

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13th October 2022

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. The manufacturer & model name of each gamma camera (Nuclear Medicine imaging system) installed in your Trust

Category	Brand	Model	Site	Location
GAMMA DETECTION SYSTEM	SIEMENS (X-RAY)	SYMBIA_T16	DISTRICT GENERAL HOSPITAL	DGH RADIOLOGY - NUCLEAR MEDICINE
GAMMA DETECTION SYSTEM	G E HEALTHCARE	DISCOVERY NMCT 870DR	CONQUEST HOSPITAL	CONQUEST RADIOLOGY - NUCLEAR MEDICINE

2. The hospital name where each system is installed

Category	Brand	Model	Site	Location
GAMMA DETECTION SYSTEM	SIEMENS (X-RAY)	SYMBIA_T16	DISTRICT GENERAL HOSPITAL	DGH RADIOLOGY - NUCLEAR MEDICINE
GAMMA DETECTION SYSTEM	G E HEALTHCARE	DISCOVERY NMCT 870DR	CONQUEST HOSPITAL	CONQUEST RADIOLOGY - NUCLEAR MEDICINE

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3. The date that the current service/maintenance contract on each gamma camera started

Category	Brand	Model	Site	Contract start date
GAMMA DETECTION SYSTEM	SIEMENS (X-RAY)	SYMBIA_T16	DISTRICT GENERAL HOSPITAL	08/21
GAMMA DETECTION SYSTEM	G E HEALTHCARE	DISCOVERY NMCT 870DR	CONQUEST HOSPITAL	04/21

4. The date that the current service/maintenance contract on each gamma camera expires

Category	Brand	Model	Site	Contract end date
GAMMA DETECTION SYSTEM	SIEMENS (X-RAY)	SYMBIA_T16	DISTRICT GENERAL HOSPITAL	08/25
GAMMA DETECTION SYSTEM	G E HEALTHCARE	DISCOVERY NMCT 870DR	CONQUEST HOSPITAL	03/31

5. Could you please clarify that when the service contract on the Siemens gamma camera at Eastbourne Hospital expired, earlier this year, did the Trust obtain exact 'like for like' quotations from Suppliers that were able to offer support for this system i.e. quotations for exactly the same type of contract to include same response times, hours of work, parts location etc?

All aspects associated with the service contract requirements were evaluated complete with discounts available from grouping additional equipment into the contract including CT and MRI to name a few examples. The 3rd party contractor was evaluated based on information provided and tested against NHS sites using the service – there were inconsistencies with claims made by 3rd party. The reference site advised the 3rd party provided unreliable service, “excessive” downtimes and advised to remain with OEM service provider. 3rd party service provider used high pressure sales tactics which made clinical staff feel both pressurised and uncomfortable. Based on risk to patients / organisation; coupled with excellent proven service provision and savings from grouping high technology equipment onto a single service agreement the OEM was awarded the contract.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust’s response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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