

Same Day Emergency Care Unit (SDEC)

You have been referred to the Same Day Emergency Care Unit (SDEC).

You may have been referred by your GP, the Emergency Department, NHS 111, Ambulance service (SECAMB) or from a recent discharge from a hospital ward.

The Same Day Emergency Care Unit sees and assesses patients who need treatment, investigations or diagnostics on the same day, rather than being admitted to hospital overnight. You may be with us several hours whilst awaiting tests and results; we therefore provide refreshments during your visit.

We ask that you attend your appointment alone unless you require a carer or relative present due to any additional needs.

Car parking is available on site but charges apply. Please see our website for more information.

The unit is open seven days a week from - 8am to 8pm with the last admission at 4pm.

We will call you to arrange an appointment time; please do not arrive without an appointment. We will call you within 12 to 24 hours of your referral, our telephone number if you need to contact us is:

SDEC at Conquest Hospital - 0300 131 4547 or 0300 131 4500 Ext 770727 / 770728 / 770726

SDEC at Eastbourne DGH - 0300 131 5384 or 0300 131 4500 Ext 735884 / 770577 / 771969

Important information

Please bring any tablets or medicines prescribed by your doctor with you.

Your comments

We are always interested to hear your views about our leaflets. If you have any comments, please contact the Patient Experience Team - Tel: 0300 131 4731 (direct dial) or by email at: esh-tr.patientexperience@nhs.net

You will be asked to complete a Friends and Family feedback form whilst you are in the unit so we can learn from your comments.

You may need to return for a follow up visit to SDEC, please add your appointment details below:

Hand hygiene

We are committed to maintaining a clean, safe environment. Hand hygiene is very important in controlling infection. Alcohol gel is widely available at the patient bedside for staff use and at the entrance of each clinical area for visitors to clean their hands before and after entering.

Other formats

If you require any of our leaflets in alternative formats, such as large print or alternative languages, please contact the Equality and Human Rights Department.

Tel: 0300 131 4434 Email: esh-tr.AccessibleInformation@nhs.net

Reference

The Clinical Specialty/Unit that have agreed this patient information leaflet:
Same Day Emergency Care, Acute Medicine

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Patient Journey Map: Same Day Emergency Care

