

FOI REF: 22/143

28<sup>th</sup> April 2022

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## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. **Does the Trust use outsourced teleradiology reporting services for any of the following?**
- i. **Overnight on-call (/urgent)**
  - ii. **Elective reporting (MRI/CT)**
  - iii. **Plain film/X-ray reporting**

Yes.

2. **Please provide the names of the teleradiology providers you use for each service (on-call and elective separately, if applicable) (e.g. Medica, Everlight, 4ways, TMC)**

Medica.

3. **What is the start date, duration and end date of any current contracts with teleradiology providers?**

1<sup>st</sup> October 2021 to 30<sup>th</sup> September 2022 with 2 x 1 year extension options available.

4. **What is the annual spend on teleradiology providers in financial years 2019, 2020 and 2021 (or as available) by each provider?**

- i. **Medica**  
Financial Year 2018/19: £1,079,349  
Financial Year 2019/20: £1,265,185  
Financial Year 2020/21: £1,411,004
- ii. **Everlight**  
Not applicable.
- iii. **4ways**  
Not applicable.
- iv. **TMC**  
Not applicable.
- v. **Other**  
Not applicable.

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5. Please provide the annual volumes sent to teleradiology providers for full financial year 2019, 2020, 2021, and year to date 2022 (or as available) sent to each provider split by the following
- i. Overnight on-call (/urgent)
  - ii. Elective reporting (MRI/CT)
  - iii. Plain film/X-ray reporting

Please see the table below for annual volumes:

Teleradiology providers	2019	2020	2021	2022
Over night on-call	5629	6263	7504	1550
Elective CT/MR	9419	10318	12358	1541
X-Ray	3012	3062	1284	1014
<b>Totals</b>	<b>18060</b>	<b>19643</b>	<b>21146</b>	<b>4105</b>

6. Please provide the annual total scans performed by the trust full financial year 2019, 2020, 2021, and year to date 2022 (or as available) by the following
- i. Overnight on-call (/urgent)
  - ii. Elective reporting (MRI/CT)
  - iii. Plain film/X-ray reporting

Please see the table below for annual total scans for the period requested:

Imaging performed	2019	2020	2021	2022
Over night on-call	6411	6875	7971	1668
Elective CT/MR	56804	50117	61805	12702
X-Ray	140876	114058	127007	25127
<b>Totals</b>	<b>204091</b>	<b>171050</b>	<b>196783</b>	<b>39497</b>

7. How does the trust expect its usage of teleradiology services to change in the next three years (please select one)?
- Increase
  - Stay the same
  - Decrease

The right of access created by the Freedom of Information Act only applies to recorded information. The opinions requested above are not recorded and we are unable to divulge unrecorded opinions on these matters.

8. Does the trust have any strategic plans to invest in technologies to enhance productivity of radiology reporting (e.g. Artificial Intelligence) (please select one)?

- Yes
- No
- Unsure

Possibly, we are still exploring this.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
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