

FOI REF: 22/209

11<sup>th</sup> May 2022

Eastbourne District General Hospital  
Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I am looking at the use of software and data quality management in the NHS to aid the recovery and restoration work following the Covid pandemic. To help with my research, I would like you to request the following under the Freedom of Information Act.**

- 1. Do you use a software product to manage your patient tracking list or waiting lists? If so, which product?**

[Microsoft SQL Server and SQL Server Reporting Services.](#)

- 2. How many FTE validators do you use to maintain the accuracy of your patient tracking list?**

[8.16 FTE](#)

- 3. How much money has been spent on external validators on an annual basis for each of the last 3 years?**

[No external validators have been paid for by East Sussex Healthcare NHS Trust during the last 3 years.](#)

- 4. Do you carry out any staff training on RTT rules to improve the data quality of your waiting lists? If yes, please provide a short description of the training provided.**

[Yes, the Trust provides a range of in-house training courses relating to the RTT process to key staff groups including managers, booking teams and reception staff. Access to the clinical information systems is only given following satisfactory assessment and completion of training course with arrangements in place for refresher training.](#)

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**5. Who is responsible for the production of your PTLs? Please provide name and job title.**

According to our Freedom of Information Policy we only release the names of staff on Grade 8a and above. The post of Senior Development Analyst is below a Grade 8a and therefore the details requested cannot be provided.

I can confirm however that our DBA and Integration Lead is Simon Brown and has overall responsibility for the Senior Development Analyst roles.

**6. Do you use a software tool to track data quality on your patient pathways?**

Microsoft SQL Server and SQL Server Reporting Services.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)