

FOI REF: 22/761

25<sup>th</sup> January 2023

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1) **Does your Trust use “Exception Reports” that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?**

[We use DRS4 to monitor Exception Reports.](#)

- 2) **If so, how many exception reports were logged as raising an immediate safety concern in the a) 2020/21 and b) 2021/22 financial years?**

[Exception Reports raised with immediate concerns:](#)

<a href="#">2020/21</a>	<a href="#">8</a>
<a href="#">2021/22</a>	<a href="#">10</a>

- 3) **With respect only to the financial year 2021/22, please state for each occurrence (a) when the incident took place, (b) which Trust site it related to and (c) provide a detailed, verbatim account of how the doctor described the concern.**

[Please see attached document.](#)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust’s response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)

Rota_Site	Submission Date	Description	Immediate Concern
Conquest	29/06/2021	On-call for gynae with no SpR all day. Busy with walk-in patients and EPU so ward wound was interrupted on several occasions. 3 consultants seen briefly during day who saw patients on ward round but lack of continuation of care as all saw different patients and not always with junior (myself) present. Lack of clear communication led to decreased productivity. Also asked to cover DAU in the afternoon with no SpR and saw 2 patients just before handover. Unable to handover as late to handover and labour ward team in EMCS. Then went back to gynae ward to finish jobs as 1 patient had not been reviewed by doctor and was asking for dr review. It was important for patient safety to complete this.	Yes
Eastbourne	29/06/2021	SpR on call was off sick. I had to cover SpR bleep. Consultant on call in theatre and clinic although was available for discussion this experience as well as on the 23/6/21 was stressful and less well supported than should be for the first time holding the spr bleep.	Yes
Eastbourne	28/07/2021	Registrar on call for Saturday 10th July. SHO did not attend due to illness; undertook both SHO and registrar role between 0800 and 2000. ENT SHO on call unable to provide support due to intensity of their workload.	Yes
Eastbourne	28/07/2021	Registrar on call for Sunday 11th July. SHO did not attend due to illness; undertook both SHO and registrar role between 0800 and 2000. ENT SHO on call unable to provide support due to intensity of their workload. Having been up all day was then called to Conquest Hospital to review testicular pain and then operated till 0200. No ability to rest until 0400.	Yes
Eastbourne	27/07/2021	I was the only SHO covering ////////// + ////////// wards during the daytime; whereas normally these wards are meant to be staffed by 3 SHOs.	Yes
Conquest	22/08/2021	No doctor was scheduled to work on SDEC this weekend. This meant that I had to cover SDEC whilst also being on call clerking in AAU. On Sunday when both AAU and SDEC were busy; this led to me doing the job of essentially 2 doctors and prevented me from having time to have any break/food/water throughout the whole 13 hour shift. The shift was extremely busy and fast paced; and this level of workload made it very difficult to deliver optimal patient care and risked compromising patient safety; and my own health.	Yes
Eastbourne	04/10/2021	Finished 1.5 hours late after supposed finish time. This was due to the acuity and number of patients on the ward. Me and my colleague had to stay late to finish all necessary task	Yes
Eastbourne	04/10/2021	Was the only regular doctor on the endocrine team until 1pm for 20 patients on the ward and 4 outlying patients. Due to the number of patients on the ward and the short staffing; had to stay late to finish task at hand.	Yes
Eastbourne	14/12/2021	Managing very unwell patient on ////////// Ward (discharge lounge) without appropriate equipment (such as ECG machine). MET call put out; had to help cardiovert patient in unmonitored bed.	Yes

Conquest	14/01/2022	<p>I am a GP trainee St1 currently in Pediatric rotation. As a GP trainee we are expected to attend the Full day courses held for GPs Since starting my rotation here we have had 2 learning days and both of them coincided with my standard days i.e. 8:30- 17:00. I had emailed Rota coordinators about the GP learning day 3 weeks back and I also consulted with my Clinical supervisor regarding my situation and he advised me that I should be attending those days as it was very important for me. It is the only time that I get to learn about GP while in hospital rotation. So yesterday(13/1/22) I was just starting the GP training course ; and in the middle of the class I got an email saying ; there were no SHO in the ward and others had called in sick. I was called in to help. I had to leave my class and come to work. I come from ////////////// so it took about an hour to reach. I would be grateful if you could look in to this and hopefully compensate the day. not only I missed my study time but had to work on the day. So far I have not attended a single day courses since joining the pediatrics as I have been working on those days. I have to maintain at least 50 percent of attendance. Each classes that are organized for GP trainees are not repeated. As a trainee these and first time working in NHS I feel these classes are very important for me; and I hope understand my situation.</p>	Yes
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