

FOI REF: 23/207

24th April 2023

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

This request relates specifically to the training (if any) that the Trust provides to its clinical staff, for example nurses, in how to correctly use medical devices.

Medical Device = A medical device is any device intended to be used for medical purposes. For the purposes of this query, examples such as Anaesthetic machine, patient monitor, Infusion device, ECG Machine, defibrillator, thermometers, etc.

1. Do employees at the trust undertake clinical end user training for medical devices?

Yes.

2. Which departments or employee titles are required to undertake medical device end user training?

This is role specific and will incorporate medical, nursing and allied healthcare professional staff who are registered and non-registered.

3. How is the training provided?

- **Online/E-learning**
- **In person**
- **Combination of online & in person**
- **Other (please state)**

Currently the Medical Devices Educators (MDEs) deliver training face to face as staff are required to achieve a competency for the use of infusion pumps - there are some online resources to support end users.

4. Who provides/ produces the training?

- **Manufacturer**
- **Someone directly employed by the trust (please provide job title)**
- **A third party (please provide the name of the provider)**
- **Other (please state) –**

Due to the vast amount of medical devices/equipment in the Trust, training will be facilitated in several ways, either in individual departments or Trust wide. The MDEs provide mandatory training on high-risk devices such as infusion pumps but more specific training on various specialised equipment will be provided by company trainers or practice-based educators.

5. What types of medical devices are subject to such end user training?

High risk medical devices will require mandatory training which includes a competency-based assessment. All equipment in the Trust is risk assessed into high, medium and low categories and a training needs analysis (TNA) is undertaken according to risk.

6. If the training is online/e-learning, what Learning Management System (LMS) does the Trust use for employee training? Examples: Moodle, Totara, Mindflash, Google Classroom

The Trust use a Totara based LMS.

7. If you do use Learning Management Software, does it enable managers to see whether their staff are up to date with training?

Yes, however it is still being built so that we get its full functionality.

8. Is annual recertification of competence managed manually, or does your Learning Management System automatically send reminders and allocate the appropriate courses to users?

The system is able to send reminders.

9. How much funding has the trust allocated to e-Learning in the past year?

We have developed this functionality in house and have trained our own learning technologist team.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

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Corporate Governance Manager
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