

FOI REF: 23/248

19th May 2023

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. Do you use an Electronic Patient Record (EPR)?

Yes.

2. If you do use an EPR which one do you use?

Evolve.

3. When did you go live with your EPR?

Go Live began on 27th February 2017; most specialities were available on Evolve by 2020/21.

4. How long did it take to bed in within your Clinical Coding Department/ trust?

As soon as the specialities are available on Evolve coding staff are using them as a main source document.

5. How user friendly is your EPR for your Clinical Coders?

The right of access created by the Freedom of Information Act only applies to recorded information. The opinions requested above are not recorded and we are unable to divulge unrecorded opinions on these matters.

6. What systems were you using before?

Paper case notes.

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7. How helpful was the EPR training provided to Clinical Coders before go live?

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8. Is any paperwork still generated on wards that is required for Clinical Coding?

We still have some paper notes where a patient hasn't had a health care encounter in the past few years since we started scanning records into Evolve.

9. How did implementation go for Clinical Coding?

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10. What was done well?

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11. What could have been done better?

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12. What were your biggest challenges as a Clinical Coding Department relating to your EPR?

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13. What are still your biggest challenges as a Clinical Coding Department relating to your EPR?

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14. Has EPR impacted your Clinical Coding Departments KPI's – quality, backlog, engagement?

Yes.

15. What are the positives of your EPR system for your Clinical Coding Department?

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16. Are there any negative impacts from your EPR for your Clinical Coding department?

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17. How are you tackling these?

Not applicable.

18. Did you have any Clinical Coding clerical support before EPR go live and do you have clerical support now?

We had clerical support before go live but none currently.

19. Has the change been positive or negative for your Clinical Coding Department?

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20. Do you have you any advice for a Clinical Coding Department planning on purchasing the same EPR as you?

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21. Would you recommend other trusts select your EPR solution?

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If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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