

FOI REF: 23/312

24th May 2023

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- **When were staff at your trust granted access to e-rostering capabilities? Confirm specific month and year.**

[Non-medical staff roll-out started in October 2012](#)

[Medical staff roll-out started in July 2017](#)

- **What attainment level is your NHS Trust at, as per Appendix 1 the 2020 e-rostering guidance, for the following staff:**
 - a) **Nurses – Level 0, Level 1, Level 2, Level 3 or Level 4**
[Level 3](#)
 - b) **Doctors – Level 0, Level 1, Level 2, Level 3 or Level 4**
[Level 3](#)
- **What were the average planned hours versus delivered hours between December 2021 – March 2023 for each NHS England Trust?**
 - a) **Percentage of planned contracted hours**
[100%](#)
 - b) **Percentage of actual delivered hours per WTE per roster period (excluding doctors in training)**
[Average over period is 86.4%.](#)

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- **What percentage of shifts at your trust were filled by system-generated e-roster capabilities between December 2021 – March 2023?**

90%

- **Between December 2021 – March 2023, how much did your trust spend on agency staff?**

£17,278,731.99

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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