

FOI REF: 23/347

13th June 2023

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1) Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so:

a) Who is the current provider?

Dell/HP

b) Is it contracted? If so, when does their contract end?

Currently within a Procurement.

c) Which OEM do you use?

Dell/HP

d) How many laptops and desktops are there in your estate?

4500/5000

e) How many users do you have?

Approximately 10,000

f) Who is the named person and their role in your organisation in charge of procurement for IT?

Andy Bissenden
Associate Director - Digital

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g) What is your buying/refresh cycle?

5 years.

h) What is your annual spend on IT hardware such as laptops/desktops?

£415,285.12

i) How would you rate their service delivery on a scale of 1-10?

This question is not valid under Freedom of Information as it is asking for an opinion rather than recorded information.

2) Do you have an internal IT Department?

a) How many members does this department have?

152 headcount for all ESHT Digital staff 142.6 FTE.

3) Do you outsource any IT managed services? If so, who to?

No.

a) How long is this contract?

Not applicable.

b) How would you rate their service delivery on a scale of 1-10?

Not applicable.

4) Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

SBS Link IT 2.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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