



FOI REF: 23/197

2nd August 2023

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).

1. **Contract Description: Please provide me with a brief description of the overall service provided under this contract.**

There is no single contract for all the above services, Access control and CCTV are owned and managed by the Security Team. Maintenance of the Fire Alarm systems, BMS and Nurse Call Systems are serviced and maintained by the relevant specialist. In general, they all provide planned preventative maintenance in line with the system manufacturer's recommendations to meet the requirements of the Health Service Technical Memorandum and fine-tuned based on Trust experience of the system usage. The HVAC systems are maintained inhouse by the Trust's Estates' team in-line with the requirements of the HTM's and using SFG20 as the basis for the work tasks completed.

2. **Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.**

The contracts are service only contracts, the first line fault finding is undertaken by the Trust's own Estates Team.

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3. Existing Supplier: If there is more than one supplier, please split each contract up individually.

The Trust uses a range of specialists and contracts are split in a way that provides the best service levels at the most appropriate commercial cost to the Trust. The total spend across all specialist maintenance suppliers is circa £2million, this covers a wider scope than this request, the contracts currently in place for the services covered by this request are £139,114.

4. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice commercial interests of third parties. This is because release of the information could be detrimental to their competitive position in the market.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that information broken down to the level requested could cause harm to the Trust as this could distort the market-place and therefore, result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

5. Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).

The Building Management System installed at the Conquest Hospital is Sauter, and the system installed at both Bexhill Hospital and Eastbourne District General Hospital (EDGH) is a Trend system.

The fire alarms installed at Bexhill Hospital are two Advance 4000 systems; at Bexhill Health Centre it is a Static System.

The fire alarm system installed at Conquest Hospital is Static Systems, and at EDGH is a Cerberus system manufactured by Siemens.

The Nurse Call Systems installed at both Conquest Hospital and EDGH is Static Systems, and Bexhill Hospital is manufactured by C-Tec.

6. Number of sites with the above-mentioned solutions.

Three major hospitals, plus a range of smaller properties under the Trust control totalling a further 10 locations, 13 in total.

7. Contract Duration: please include any extension periods.

Please see attached schedule.

8. Contract Expiry Date: Please provide me with the day/month/year.

Please see attached schedule.

9. Contract Review Date: Please provide me with the day/month/year.

Contracts are reviewed regularly either monthly or quarterly depending on the contract there are no specific set dates.

10. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.

Please see the attached document and note that if a procurement is below the threshold of spend that requires an OJEU/further competition/framework competition, we can conduct a quotation exercise or local tender. The majority of the services listed via question 10 have been awarded via quotation or local tender, therefore we do have an OJEU or framework reference number.

11. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.

The person with overall responsibility for the Estates Engineering Function and the above contracts is:

Adrian Knight.
Head of Engineering
Adrian.knight3@nhs.net

12. If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).

Please see attached schedule, HVAC is maintained by our inhouse Estates Team.

13. Maintenance then can you please split each contract up individually for each provider?

Please see attached schedule.

- 14. If the contract is managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)**

[Not Applicable, the Trust operates an inhouse Estates Team.](#)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net

Maintenance Contract Schedule

FILING REF	COMPANY	START	EXPIRE	RENEW ORDER	LENGTH OF CONTRACT	EQUIPMENT	VISITS/YR	SITES	Route to market
Alarms - Fire	Amalgamated Fire & Security	23/04/21	22/04/24	22/04/24	3 Years (plus 12 month option)	Fire Alarms Systems	4	a) Conq b) Conq Burton c) St Annes Hse d) St Anne Com e) Spire f) Bex Health Ctr g) Bex Hosp. h) Bex Irvine j) ABC o) Brampton Rd p) Apex Way q) Polegate Wd r) DGH Soc.Clb/Duncan House/Fleming House	Local tender
Alarms Fire Sussex Premier Health	Amalgamated Fire and Security	23/04/21	22/04/24	22/04/24	3 Years (plus 12 month option)	Fire Alarm Sussex Premier Health	4	Sussex Premier Health	Local Tender
Alarms - Fire St Annes Switchboard	Be Sure	22/11/21	21/11/22	01/05/23	1 Year (until warranty expires)	Fire Alarm St Annes Switchboard		St Annes House	Quotation
Alarm Fire First Steps Nursery (Maintenance)	Amalgamated Fire and Security	23/08/22	22/08/23	23/08/23	1 Year	Fire Alarm Maintenance - First Steps Nursery	4	First Steps Nursery	Local Tender
Alarms Fire & Intruder (Monitoring) First Steps Nursery	AJ Taylor Electrical Contractors	01/10/22	30/09/23	01/10/23	1 Year	Fire & Intruder Alarm Monitoring- First Steps Nursery		First Steps Nursery	Quotation
Alarms - Fire Egerton Road Childrens Centre	Amalgamated Fire & Security	01/10/21	30/09/22	22/04/24		Fire Alarms Systems at Egerton Road Childrens Centre	4	Egerton Road Childrens Ctr Bexhill	Local Tender
Alarms - Fire EDGH	Siemens Building Technologies	01/12/22	30/11/23	01/12/23	1 Year	Cerberus fire alarm system, DGH. RTC Building added	4	Eastbourne Building RTC	Quotation
BMS 1	Sauter	01/02/23	31/01/24	01/02/24	1 year	BMS auto controls	12 Support + 2 request days	a) Conquest b) BUPA/Spire	Quotation
BMS 2	Synergy Design Associates	01/01/23	31/12/23	01/01/24	1 year	Trend controls, Estates, DGH Alarm monitoring Trend IQ Vision Software Switchboard (1 day planned maintenance & 1 year sosftware maintenance)	10 visits + 2 visits for Radiotherapy	Eastbourne DGH Radiotherapy MRI	Quotation
BMS 3	Edwards Modular Controls (E.M.C.)	01/11/22	31/10/25	01/11/25	3 Year	Trend Controls, Bexhill Hosp. Bexhill Health Ctr. Irvine unit. Bexhill Boiler Hse, Bexhill Plant Rm.	1	Bexhill Site	Quotation
Fire Equipment Testing	Chubb Fire & Security	17/02/22	16/02/23	01/06/2023*		Conquest Residences Equipment Tests		Conquest	Quotation
Fire Damper Testing EDGH	Safeflow	01/05/20	30/06/23	30/06/23	3 Years	Fire Dampers (minimum of 329)		EDGH	Quotation
Fire Extinguisher Inspection & Maintenance	Churches Fire	13/01/22	12/01/23	13/01/23		Fire Extinguishers & Blankets		Conquest EDGH Bexhill Hosp. ABC Wheel Farm Apex Way	Quotation
IPS/UPS Isolated Power Supply EDGH A&E Westham Ward Day Surgery	Starkstrom	20/11/22	19/11/23	20/11/23	1 Year	UPS Serial No's C50821110007 and C50821110003 IPS Serial No's 28123/28122,28130 and 28129	1	EDGH	Quotation

Maintenance Contract Schedule

FILING REF	COMPANY	START	EXPIRE	RENEW ORDER	LENGTH OF CONTRACT	EQUIPMENT	VISITS/YR	SITES	Route to market
IPS/UPS Isolated Power Supply Conquest	Bender UK Ltd	01/04/21	31/03/24	01/04/24	3 Years	Angio Rm 10 - SYS 003327 & 003326 Theatre 1 & 2 - SYS 027710 SCBU - SYS 027711 Radiology Rm 9 - SYS 027708 & 027709	2	Conquest	Quotation
IPS/UPS Isolated Power Supply Conquest Room 9 Radiology	Power Control Ltd	27/11/20	26/11/23	27/11/23	3 Years	Radiology Room 9 Borri B900FXS 60KVA Serial No ET1 Q48002	1	Conquest	Quotation
IPS/UPS Isolated Power Supply Hailsham/MRI/Endoscopy/Theatre 5/Substation E/CT Room 1 & 2 Jubilee Eye Theatre	Powertechnique	01/10/21	30/09/24	01/10/24	3 Years	CME 4248 Hailsham 4 Room 3.3.116 25019 CME 3995 Endoscopy 24492 CME3995 MRI 24493 Theatre 5 2657 CME5506 Substation E Switch Room B50617120003 CME5506 Substation E Switchroom B50617120004 CME5506 CT Rooms 1 & 2 26882 CME5506 CT Rooms 1 & 2 26881 MRI/Old CT Rm 3191 remove Jubilee Eye Theatre SYS 7000719 & 7000720 Cath Lab SYS 011535 Westham Ward UPS CME 6535-01 & Ray Gamma Camera Rm 5.2.138 4474	UPS x 2 IPS x1	EDGH	Quotation
Nurse Call System/Paging System	RTLS Communications	01/04/22	31/03/25	01/04/25	3 Year	Nurse Call/ Paging System	2	Sussex Premier Health	Quotation
Fire Alarm Monitoring Bexhill CDC	SMC Custodian		01/11/23						We do not hold this information.