

FOI REF: 23/383

9<sup>th</sup> August 2023

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500

Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Please provide information regarding the following systems:**

1. **Analytics (PLICS)**
2. **BI & Data Warehousing**
3. **Blood tracking**
4. **Cardiology**
5. **Clinical data warehouse**
6. **Clinical workflow engine/integrated care pathways**
7. **Integration Platform**
8. **Main Community System**
9. **Patient Engagement Portal**
10. **Pathology**
11. **Theatres**
12. **Video Consulting**
13. **Virtual Wards**

**Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:**

1. **Analytics (PLICS)**

- a) **System type**

[Patient Level Costing System.](#)

- b) **Supplier name**

[Logex.](#)

- c) **System name**

[Assista Monitor & undergoing migration to Logex solution.](#)

**d) Date installed**

December 2020.

**e) Contract expiration**

30<sup>th</sup> November 2023.

**f) Is this contract annually renewed?**

No, fixed term contract covering multiple years.

**g) Do you currently have plans to replace this system?**

No.

**h) Procurement framework**

G-Cloud 12 Framework.

**i) Other systems it integrates with?**

None.

**j) Total value of contract (£)**

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that by providing the value of the contract could cause harm to the Trust as this could distort the market-place and therefore, result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

**k) Notes**

None.

**2. BI & Data Warehousing**

**a) System type**

Database Management system and BI.

**b) Supplier name**

Microsoft.

**c) System name**

Microsoft Stack SQL and Power BI.

**d) Date installed**

Not applicable.

**e) Contract expiration**

Not applicable.

**f) Is this contract annually renewed?**

No.

**g) Do you currently have plans to replace this system?**

No.

**h) Procurement framework**

National Microsoft NHS agreement.

**i) Other systems it integrates with?**

Microsoft Stack.

**j) Total value of contract (£)**

Not applicable.

**k) Notes**

None.

**3. Blood tracking**

**a) System type**

Blood tracking.

**b) Supplier name**

Msoft.

**c) System name**

Blood 360.

**d) Date installed**

October 2020.

**e) Contract expiration**

Ongoing – annually renewed.

**f) Is this contract annually renewed?**

Yes.

**g) Do you currently have plans to replace this system?**

No.

**h) Procurement framework**

Not applicable.

**i) Other systems it integrates with?**

LIMS (iLab/Apex).

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes**

None.

#### **4. Cardiology**

**a) System type**

Cardiology.

**b) Supplier name**

Philips Healthcare.

**c) System name**

CVIS (Cardiovascular Information System) (TOMCAT).

**d) Date installed**

2005.

**e) Contract expiration**

September 2023.

**f) Is this contract annually renewed?**

No, currently renegotiating contract.

**g) Do you currently have plans to replace this system?**

No.

**h) Procurement framework**

NHS Supply Chain.

**i) Other systems it integrates with?**

Data warehouse, TIE, PAS, E- Searcher.

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes**

Currently renegotiating contract.

**5. Clinical data warehouse**

**a) System type**

Not applicable.

**b) Supplier name**

Not applicable.

**c) System name**

Not applicable.

**d) Date installed**

Not applicable.

**e) Contract expiration**

Not applicable.

**f) Is this contract annually renewed? - Yes/No**

Not applicable.

**g) Do you currently have plans to replace this system? - Yes/No**

Not applicable.

**h) Procurement framework**

Not applicable.

**i) Other systems it integrates with?**

Not applicable.

**j) Total value of contract (£)**

Not applicable.

**k) Notes - e.g. we are currently out to tender**

Not applicable.

**6. Clinical workflow engine/integrated care pathways**

**a) System type**

Not applicable.

**b) Supplier name**

Not applicable.

**c) System name**

Not applicable.

**d) Date installed**

Not applicable.

**e) Contract expiration**

Not applicable.

**f) Is this contract annually renewed? - Yes/No**

Not applicable.

**g) Do you currently have plans to replace this system? - Yes/No**

Not applicable.

**h) Procurement framework**

Not applicable.

**i) Other systems it integrates with?**

Not applicable.

**j) Total value of contract (£)**

Not applicable.

**k) Notes - e.g. we are currently out to tender**

Not applicable.

## **7. Integration Platform**

**a) System type**

Integration Engine.

**b) Supplier name**

Rhapsody.

**c) System name**

Rhapsody.

**d) Date installed**

2017.

**e) Contract expiration**

Not applicable.

**f) Is this contract annually renewed?**

Yes.

**g) Do you currently have plans to replace this system?**

No.

**h) Procurement framework**

Quotation.

**i) Other systems it integrates with? –**

Ascribe (ePMA)

Badgernet

Bighand

ChemoCare

CompuCare

CRIS

CVIS

Datix

Delegate

Diamond

Docman

Enlighten

eTriage

Evolve

ICE Disch

ICE Results

iFIT

InTouch

Medcon

Medilogik ems

Medisoft

Nervecentre

Omnicell

APAS

PharmOut

PKB

RAD Results

SCR / RMS

SentrySuite

Viewpoint

**j) Total value of contract (£)**

Under £10k.

**k) Notes - e.g. we are currently out to tender**

Not applicable.



## 8. Main Community System

a) **System type**

EPR.

b) **Supplier name**

TPP.

c) **System name**

SystemOne.

d) **Date installed**

2017.

e) **Contract expiration**

2024.

f) **Is this contract annually renewed?**

No.

g) **Do you currently have plans to replace this system?**

Yes.

h) **Procurement framework**

SBS Framework.

i) **Other systems it integrates with?**

Not applicable.

j) **Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

k) **Notes - e.g. we are currently out to tender**

Not applicable.

## 9. Patient Engagement Portal

a) **System type**

My Health and Care Record.

**b) Supplier name**

Patient Knows Best.

**c) System name**

Patient Knows Best.

**d) Date installed**

October 2018.

**e) Contract expiration**

October 2024.

**f) Is this contract annually renewed?**

No.

**g) Do you currently have plans to replace this system? - Yes/No**

No.

**h) Procurement framework –**

G cloud 13.

**i) Other systems it integrates with? –**

Current Health and EMIS.

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes - e.g. we are currently out to tender**

Not applicable.

## **10. Pathology**

**a) System type**

Pathology integrated system electronically managed.

**b) Supplier name**

Dedalus.

**c) System name**

Apex.

**d) Date installed**

1994.

**e) Contract expiration**

October 2023.

**f) Is this contract annually renewed?**

Yes.

**g) Do you currently have plans to replace this system?**

Yes.

**h) Procurement framework**

NHS supplies.

**i) Other systems it integrates with?**

ICE,SGSS, Esearcher, Corvu, Lillee.

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes**

Tender process recently completed and decision made.

## 11. Theatres

**a) System type**

Theatres management system.

**b) Supplier name**

Trisoft.

**c) System name**

Theatreman.

**d) Date installed –**

2022.

**e) Contract expiration**

30<sup>th</sup> April 2024.

**f) Is this contract annually renewed?**

Yes.

**g) Do you currently have plans to replace this system?**

Yes.

**h) Procurement framework**

Not applicable.

**i) Other systems it integrates with?**

PAS

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes**

Intending to upgrade to replacement product from the same supplier.

## 12. Video Consulting

**a) System type –**

Video Consulting system

**b) Supplier name**

AttendAnywhere.

**c) System name**

AttendAnywhere.

**d) Date installed**

2020.

**e) Contract expiration**

2024.

**f) Is this contract annually renewed?**

No.

**g) Do you currently have plans to replace this system?**

Yes.

**h) Procurement framework**

Not applicable.

**i) Other systems it integrates with? –**

Not applicable.

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes - e.g. we are currently out to tender**

Not applicable.

### 13. Virtual Wards

**a) System type**

EPR and Remote monitoring including video and text consulting.

**b) Supplier name**

EPR	TPP NerveCentre
Remote Monitoring	Current Health.

**c) System name**

EPR	SystemOnce NerveCentre
Remote Monitoring	Current Health.

**d) Date installed –**

SystemOnce	2018
NerveCentre	October 2021
Current Health.	December 2022

**e) Contract expiration**

SystemOne	2024
NerveCentre	October 2026
Current Health.	March 2024

**f) Is this contract annually renewed?**

SystemOne	No.
NerveCentre	No.
Current Health.	Yes.

**g) Do you currently have plans to replace this system?**

SystemOne	Yes.
NerveCentre	Yes.
Current Health.	Yes.

**h) Procurement framework**

LPP/HSF.

**i) Other systems it integrates with? –**

PAS

**j) Total value of contract (£)**

Section 43(2) applied, please refer to question 1. j).

**k) Notes - e.g. we are currently out to tender**

Out to tender for EPR.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)