



FOI REF: 23/385

2<sup>nd</sup> August 2023

Tel: 0300 131 4500

Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Q1. Per month in financial year 2022/23, how many hotel rooms were booked? Please provide a breakdown per hotel, and share both the name of the hotel and the provider/ company that runs the hotel.**

East Sussex Healthcare NHS Trust does not hold this information as this Service is commissioned by the Local Integrated Care Board (ICB) who are NHS Sussex. Would you therefore please contact them direct for a response to your request, contact details as follows:

Email: [sxicb.foi1@nhs.net](mailto:sxicb.foi1@nhs.net).

**Q2. Per month in financial year 2022/23, please also share the following information:**

- **The cost of a hotel room per care recipient per day**
- **The average patient stay (in weeks) in a care hotel**
- **Whether the Trust is the sole owner of the bookings, or if the booking is shared with another Trust. If the booking is shared with another Trust, please name the Trust.**

Not applicable, please see above.

**Q3. Please share the minutes from all Trust Board meetings in financial year 2022/23, including copies of any presentations, such as PowerPoint slideshows, which were shown during meetings and copies of any written documents that were distributed to those attending the meetings.**

I can confirm that we hold the information requested above. However, the information is exempt from disclosure under Section 21 of the Freedom of Information Act 2000. This is because the information is accessible to you, as it is already in the public domain.

Papers from 2023 can be found here: <https://www.esht.nhs.uk/about-us/people/meetings-in-public/>

Papers from 2022 can be found in the archive, here: <https://www.esht.nhs.uk/about-us/people/meetings-in-public/archive/>

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

**Q4. I assume that the Trust records the complaints made. For the purposes of this request, I am going to call those records “complaints logs”. You may use a different terminology internally such as “complaint records” or “complaint notes”. Please can you conduct a keyword search across the complaints logs in the financial year 2022/23 for the term “hotel” and provide each complaint log, including the summary of the complaint, the date, the hotel and the provider. Please also provide a total for the number of times the term “hotel” appears.**

Zero.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust’s response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)