

FOI REF: 23/560

18th September 2023

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1) a) **What are you currently using to manage patient flow at the Trust (manage the patient journey from entry to discharge)?**

[Nervecentre.](#)

- b) **What is the contract end date of the above system?**

[31st March 2024.](#)

- c) **What was the contract value for the above system?**

[Whilst the Trust holds the information requested, it is applying a Section 43\(2\) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.](#)

[In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.](#)

[We have concluded that by providing the contract value could cause harm to the Trust as this could distort the market-place and therefore, result in the Trust not obtaining best value for money.](#)

[In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.](#)

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- d) Are you planning on going out to tender, or review alternative systems within the next 12 months?**

The Trust are going out to tender in the next 12 months as part of the Electronic Patient Record (EPR) programme, this will cover a wider remit than what Nervecentre currently provides us with.

- 2) a) Are you currently using an electronic bed management system at the Trust?**

Nervecentre.

- b) What is the contract end date of the above system?**

31st March 2024.

- c) What was the contract value for the above system?**

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that by providing the contract value could cause harm to the Trust as this could distort the market-place and therefore, result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

- d) Are you planning on going out to tender, or review alternative systems within the next 12 months?**

The Trust are going out to tender in the next 12 months as part of the Electronic Patient Record (EPR) programme, this will cover a wider remit than what Nervecentre currently provides us with.

- 3) a) Do you currently have, or are you feeding into a CDR (Central Data Repository) or Shared Care Record?**

The Trust feed into the Shared Care Record through a system called Plexus, which is used across the NHS in Sussex. Further information is available through the following link:

<https://www.sussex.ics.nhs.uk/our-work/our-priorities/digital/plexus-care-record/>

b) If so, what is it called?

Plexus.

c) If no, are you planning to in the next 12 months?

We do not hold this information.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net