

FOI REF: 23/574

22<sup>nd</sup> September 2023

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Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**The information I require is to do with the organisation's CCTV maintenance and support contract. Please can you send me the information stated below:**

**1) Supplier of the contract for CCTV maintenance and support.**

[NT Security.](#)

**2) How much does the Org/s spend annually with the supplier? (If multiple suppliers please list the annual spend for each.)**

[Maintenance contract approximately £6k, maintenance work approximately £15-20k, project work varies.](#)

**3) What is the renewal date of this contract?**

[July 2024.](#)

**4) What is the duration of the contract?**

[1 Year.](#)

**5) What is the review date of this contract? If possible the likely outcome of this review.**

[Not applicable.](#)

**6) The primary brand of the CCTV equipment. I don't require the model just the brand. If there are various brands could you please list?**

[HikVision IP based system and NetVu analogue system.](#)

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**7) What is the total number of cameras in use/under this contract?**

Approximately 120.

**8) The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.**

CCTV and access control.

**9) Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details.**

Adam Oxley  
Trust Security Advisor  
Tele: 0300 131 4500

We are unable to provide the email address of Trust staff, as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

**If there is no CCTV maintenance contract in place:**

**10) What is the brand of CCTV cameras in use? If there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Not applicable.

**11) How much is the average annual spend on the in-house maintenance?**

Not applicable.

**12) How many cameras are in use?**

Not applicable.

**13) Is there a plan to review this at any point, if so what would the date be?**

Not applicable.

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**14) Who is in charge of overseeing the in-house maintenance?**

Not applicable.

**15) If there is no maintenance contract or in-house maintenance in place, is there an ad-hoc agreement?**

Not applicable.

**If yes:**

**16) Who is the supplier? If this varies could you please list?**

Not applicable.

**17) What is the brand of CCTV cameras in use? If there is variety could you please send me a list? I do not need the serial number or model just the brand.**

Not applicable.

**18) How many cameras are in use?**

Not applicable.

**19) How much is the average annual spend on the ad-hoc agreement?**

Not applicable.

**20) What is the date it is to be reviewed?**

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)