

FOI REF: 23/585

27<sup>th</sup> September 2023

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Please could you kindly assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation).**

**Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.**

**1) Does your trust currently used RPA (Robotic Process Automation).**

Yes.

**2) Which departments within your trust currently use RPA (Robotic Process Automation).**

Bookings.

**3) Who supplies your licensing for Robotic Process Automation.**

Blue Prism.

**4) How many bots have you purchased and over what period?**

2.

**5) Who provides the professional development? Is this in house or an external provider and if so, who?**

External - Royal Free.

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**6) What is your total yearly budget spend on RPA in FYE 21/22.**

£265,000 spend during financial year 2021/22.

**7) What is your predicted spend on RPA for FYE 22/23.**

£115,000 spend during financial year 2022/23.

**8) Which departments have been identified for RPA projects.**

All departments.

**9) Is the trust intending to expand the use of RPA.**

Yes.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
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