

FOI REF: 23/637

19<sup>th</sup> October 2023

Eastbourne District General Hospital  
Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**We would be grateful if you were able to provide responses to the questions below as it relates to your Trust's current use of Electronic Health Record systems.**

**1. Does the trust use an Electronic Health Record (EHR) for clinical documentation?**

Yes.

**2. If yes to (1), who is the principal software provider for this record system?**

Nervecentre.

**3. If yes to (1), which EHR system is currently in use?**

Nervecentre (eObs/Assessments and ED modules).

**4. If yes to (1), is this EHR system used across all clinical departments and sites in the trust?**

Used across all acute areas of the Trust – community services use SystemOne.

**5. If no to (1), does the trust have a timeline to implement an EHR system?**

Yes, the Trust have a timeline to implement a EHR system.

**6. If the trust has plans to implement a new EHR system, which software provider has been chosen to provide an EHR system?**

The Trust are currently preparing for tender process.

Cont.../

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)