

FOI REF: 23/503

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

24th October 2023

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

With regard to Radiology Reporting – Teleradiology Providers, the details we require are:

- 1) **Please provide the names of the providers of each service (on-call and elective separately please)?**

[Medica.](#)

- 2) **Start date, duration and end date of any contracts with teleradiology providers?**

[17th January 2024.](#)

- 3) **Can the contract be extended and how long for?**

[2 x 1 year options.](#)

- 4) **When do you start looking at the contract before expires?**

[12 months – dependent on current requirement.](#)

- 5) **Which framework do you use for teleradiology services?**

- a) **NHS supply chain**
- b) **Shared Business Services (SBS)**
- c) **Health Trust Europe (HTE)**
- d) **East of England NHS CPH (EOECPH)**
- e) **North of England CPC**
- f) **Other**

[NHS Commercial solutions framework.](#)

Cont.../

- 6) **What is the usual procurement process for teleradiology services, and is it typically carried out as part of an Integrated Care System (ICS) or through the respective Trust?**

ICS joint procurement is always explored if possible.

- 7) **Who deals with the procurement of contracts for teleradiology?**

Michael Say.

- 8) **Please provide the name and contact details of the Clinical Director for Radiology.**

Dr Ben Salt
Consultant Radiologist

We are unable to provide the email addresses of Consultants as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact numbers for the main hospital are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

- 9) **Please provide the name and contact details of the General Manager for Radiology.**

Nansi Botros
Head of Radiology

We are unable to provide the email addresses of Senior Staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact numbers for the main hospital are accessible on the Trust website <http://www.esht.nhs.uk>.

Cont.../

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

10) Please provide the name and contact details of the Service manager for Radiology.

Melissa Brotherwood
Service Manager

We are unable to provide the email addresses of Senior Staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact numbers for the main hospital are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
esh-tr.foi@nhs.net