

FOI REF: 23/611

Eastbourne District General Hospital
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Eastbourne
East Sussex
BN21 2UD

2nd October 2023

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I would like to request information regarding your Assisted Discharge and Support at Home Services.

For clarity, we are referring to those services where a third-party provider offer support, transport and settling services to patients to ensure an efficient, safe discharge which reduces the incidence of delayed or failed discharges. Support at Home services are those where a third party provides a set period of support to patients recently discharged from hospital to increase independence and reduce the incidence of readmission.

1) Please advise who provides your Assisted Discharge and Support at Home services (Name of all providers).

[The British Red Cross East Sussex Home from Hospital Carer Crisis Response Service & The British Red Cross East Sussex Assisted Discharge Service.](#)

2) What is the annual value of the contract/s?

[East Sussex Healthcare NHS Trust does not hold this information as this Service is commissioned by the Local Integrated Care Board \(ICB\) who are NHS Sussex. Would you therefore please contact them direct for a response to your request, contact details as follows:](#)

[Email: sxicb.foi1@nhs.net.](mailto:sxicb.foi1@nhs.net)

3) What is the duration of the contract/s?

[We do not hold this information, please refer to question 2.](#)

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4) What are the start and end dates of the contract (plus any potential extension periods)?

We do not hold this information, please refer to question 2.

5) How many service users are supported through this contract on an annual basis?

We do not hold this information, please refer to question 2.

6) What are the individual performance measures and KPIs on the contract?

We do not hold this information, please refer to question 2.

7) How is your provider performing against each performance measure and KPI? (%)?

We do not hold this information, please refer to question 2.

8) Who is the person responsible for managing your Assisted Discharge and Support at Home services?

a) Name

b) Title

c) Email address

d) Contact number

We do not hold this information, please refer to question 2.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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