



FOI REF: 23/632

23<sup>rd</sup> October 2023

Tel: 0300 131 4500

Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Please send me the following information with regards to the organisation's mobile phones contract(s)**

- **If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.**
- 1) **Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three**

EE.

- 2) **Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.**

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

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We have concluded that by sharing the information requested could disadvantage the incumbent supplier against their competitors. The information would provide competitors with the suppliers pricing, which could result in these suppliers obtaining a competitive advantage. This could cause harm to the Trust as this could distort the marketplace and therefore, result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

Sharing commercials would disadvantage the incumbent supplier against their competitors. The information would provide competitors with the suppliers pricing, which would result in these suppliers obtaining a competitive advantage. This would distort the marketplace and result in the trust not obtaining best value.

- 3) **Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.**

5000.

- 4) **Duration of the contract- please state if the contract also includes contract extensions for each provider.**

It is a 3 year contract with an option of an extra year and then an extra year, so could end up being a 5 year contract.

- 5) **Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. (If there are multiple start dates, could you please provide me with the earliest date for each provider.)**

August 2023.

- 6) **Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.**

August 2026.

- 7) **Contract Review Date - Please can you provide me with a date when the organisation plans to review this contract.**

August 2025.

- 8) **The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.**

Angela Alletson  
Head of Procurement

- 9) **If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.**

EE.

- 10) **Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.**

As above.

- 11) **Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?**

Not applicable.

- 12) **If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?**

Awarded via the Commercial Solutions Framework, supplier details are available via the framework.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)