

FOI REF: 23/680

7th November 2023

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1) What Electronic Patients Records System do you use and when was it implemented?

The Trust does not have a full Electronic Patient Record (EPR) system.

2) Does the Trust scan paper records? If yes, do you:

- scan day forward and legacy records? Or

Yes.

- just day forward records?

Not applicable.

3) Is above handled:

- In-house by your own scanning team?

Not applicable.

- Outsourced to an off-site external service provider?

Yes.

- On-site by an external provider?

Not applicable.

- **Combination of above?**

Not applicable.

- 4) If any of the above outsourced, please name provider(s) and details of when the contract(s) ends.**

Hugh Symons. Contract ends March 2024.

- 5) What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?**

ESPO SPO Framework Agreement (reference 390_18).

- 6) Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document.**

No.

- 7) Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?**

Catherine Rodgers
Service Manager, Digital Records & Administration

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)
Corporate Governance Manager
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