

FOI REF: 23/839

29<sup>th</sup> December 2023

Eastbourne District General Hospital  
Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**1) The name of the Sexual Health Platform used within the Trust?**

[Lilie.](#)

**2) The Name of the Provider of the Sexual Health Platform?**

[Idox Software Ltd.](#)

**3) The start date and end date of the current contract?**

[Current contract dates - 1st October 2022 to 31st March 2024.](#)

**4) The name and email of the person within the Trust that is responsible for the Sexual Health Platform utilized within the Trust.**

[Administrative Manager - Sexual Health](#)

[Mirelle Harris](#)  
[Clinical Service Manager – Sexual health](#)

[It is the Trust's FOI policy to only release the names of staff that are band 8a or above. The post of Administrative Manager is below that band, therefore we have not provided their name.](#)

[We are also unable to provide the contact details of Staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act \(Prohibition on disclosure\) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing \(by phone, fax, email or text\) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.](#)

The contact numbers for the main hospital are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)