

FOI REF: 24/005

29<sup>th</sup> January 2024

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I am writing to you to request specific information related to your organisation's ICT testing practices:**

**1) Do you have a dedicated ICT test team?**

Yes.

**2) Do you outsource project testing?**

No.

**3) Do you outsource BAU testing?**

No.

**4) Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?**

Yes.

**5) Do you test your new End User Devices and peripherals before deploying to the ICT estate?**

Yes.

**6) Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.**

No, because we do this in-house.

Cont.../

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
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