

FOI REF: 24/011

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

30th January 2024

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1) Are the following entitled to free parking at your hospital(s) car parks?

a) Disabled people.

Yes, those with a valid blue badge.

b) Frequent outpatient attenders.

More than 3 appointments per month get free parking with proof.

c) Parents of sick children staying overnight.

Yes, Special Care Baby Unit – free. Also 3-day ticket for Kipling ward (pediatric ward) £12.00.

d) Staff working night shifts

Yes.

**2) Are the following entitled to free parking at your hospital(s) car parks?
Indicate Y or N:**

a) Visitors with relatives who are gravely ill.

Yes.

b) Visitors to relatives who have an extended stay in hospital.

No, however, concessions are available.

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b) Carers of people in the above groups.

Yes, with a carers card.

3) Are the following entitled to reduced-charge parking at your trust hospital(s) car parks? Indicate Y or N:

a) Disabled people.

Not applicable, disabled people receive free parking with a valid blue badge.

b) Frequent outpatient attenders.

Yes, more than 3 appointments free.

c) Parents of sick children staying overnight.

Yes.

d) Staff working night shifts.

Not applicable, staff working night shifts receive free parking (see 1 d).

4) Are the following entitled to reduced-charge parking at your trust hospital(s) car parks? Indicate Y or N:

a) Visitors with relatives who are gravely ill.

Yes.

b) Visitors to relatives who have an extended stay in hospital.

East Sussex Healthcare NHS Trust (ESHT) offer discounted tickets for all visitors for 3 day, 5 day, 7 day, 14 day and 30 day tickets.

c) Carers of people in the above groups.

With Carers card reduced to £2.00.

5) What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list.

Carers - £2.00 per visit.

6) Are any of the groups above required to pay in advance and then claim the money back for free parking or reduced-charge parking at your hospital(s)? Please list.

No.

7) Who manages your hospital(s) car parks?

ESHT parking team (in house).

8) How many parking charge notices have been issued at the trust hospital(s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12-month period)?

None, we do not operate a parking charge enforcement system.

9) How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)?

Not applicable.

10) How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Corporate Governance Team
esh-tr.foi@nhs.net