

FOI REF: 23/762

16th March 2024

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I'm requesting the following information on NHS hospital pharmacy services at your trust:

1) **How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:**

- a) **2022/23** [Please see attached document.](#)
- b) **2021/22** [Please see attached document.](#)
- c) **2020/21** [Please see attached document.](#)
- d) **2019/20** [Please see attached document.](#)
- e) **2018/19** [Please see attached document.](#)

2) **What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:**

[Clarification was sought asking you to confirm if you require the rate of medicines reconciliation done within 24 hours per year and not the patients given a list of medications within 24 hours of admission and confirmation was received as follows:](#)

This is the % of medicines reconciliations done within 24 hours over the entire year. No the list of medications.

- a) **2022/23** [76%](#)

- b) 2021/22 73%
- c) 2020/21 Data not available.
- d) 2019/20 Data not available.
- e) 2018/19 Data not available.

3) Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

Please see below for the number of full-time equivalent (fte) pharmacists and pharmacy technicians per 100 beds within the Trust and note that we only hold the vacancy rate combined:

a)	2022/23	Pharmacists fte/100beds	5.8
		Pharmacy technicians fte/100beds	5.6
		Combined vacancy rates	9.83%
b)	2021/22	Pharmacists fte/100beds	4.7
		Pharmacy technicians fte/100beds	3.6
		Combined vacancy rates -	1.56%
c)	2020/21	Pharmacists fte/100beds	5.9
		Pharmacy technicians fte/100beds	4.6
		Combined vacancy rates -	10.37%
d)	2019/20	Pharmacists fte/100beds	4.6
		Pharmacy technicians fte/100beds	5.3
		Combined vacancy rates	1.64%
e)	2018/19	Pharmacists fte/100beds	4.0
		Pharmacy technicians fte/100beds	5.0
		Combined vacancy rates	6.91%

4) What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a) 2022/23 We do not record this information.
- b) 2021/22 We do not record this information.
- c) 2020/21 We do not record this information.
- d) 2019/20 We do not record this information.
- e) 2018/19 We do not record this information.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net

Incidents by Category and Reported (Month and year)

	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018
Medication Errors and Other Medication Related Incidents	76	79	116	101	108	105	100	83	115
Total	76	79	116	101	108	105	100	83	115

Incidents by Category and Reported (Month and year)

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019
Medication Errors and Other Medication Related Incidents	103	88	69	70	95	90	78	108	78
Total	103	88	69	70	95	90	78	108	78

Incidents by Category and Reported (Month and year)

	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Total
Medication Errors and Other Medication Related Incidents	65	64	81	102	87	67	2128
Total	65	64	81	102	87	67	2128

Incidents by Category and Reported (Month and year)

	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022
Medication Errors and Other Medication Related Incidents	69	93	75	113	110	108	113	124	109	95
Total	69	93	75	113	110	108	113	124	109	95

Incidents by Category and Reported (Month and year)

	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023
Medication Errors and Other Medication Related Incidents	122	101	84	101	103	83	81	79	85	134
Total	122	101	84	101	103	83	81	79	85	134

Incidents by Category and Reported (Month and year)

	Sep 2023	Oct 2023	Total
Medication Errors and Other Medication Related Incidents	113	112	2207
Total	113	112	2207

Incidents by Category and Reported (Month and year)

	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020
Medication Errors and Other Medication Related Incidents	94	100	56	52	75	123	112	95	104	102
Total	94	100	56	52	75	123	112	95	104	102

Incidents by Category and Reported (Month and year)

	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021
Medication Errors and Other Medication Related Incidents	94	75	75	68	92	88	125	113	77	87
Total	94	75	75	68	92	88	125	113	77	87

Incidents by Category and Reported (Month and year)

	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Total
Medication Errors and Other Medication Related Incidents	93	124	81	74	2179
Total	93	124	81	74	2179