

FOI REF: 23/793

27th March 2024

Eastbourne District General Hospital
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Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1) The number of the following appointments / treatments that were cancelled or rescheduled by your trust in financial year 2022/23:

a) First consultant appointments after an urgent referral:

i) Once.

Cancelled by Hospital 2,079 Patients

Cancelled by Patient 2,403 Patients

ii) Twice.

Cancelled by Hospital 310 Patients

Cancelled by Patient 667 Patients

iii) Three times or more.

Cancelled by Hospital 52 Patients

Cancelled by Patient 55 Patients

b) First definitive cancer treatments:

i) Once.

Cancelled by Hospital 17 Patients

Cancelled by Patient 13 Patients

ii) Twice.

Cancelled by Hospital	1 Patient
Cancelled by Patient	2 Patients

iii) Three times or more.

Cancelled by Hospital	1 Patient
Cancelled by Patient	1 Patient

c) Subsequent cancer treatments:

i) Once.

Cancelled by Hospital	182 Patients
Cancelled by Patient	49 Patients

ii) Twice.

Cancelled by Hospital	63 Patients
Cancelled by Patient	10 Patients

iii) Three times or more.

Cancelled by Hospital	19 Patients
Cancelled by Patient	1 Patient

2) The most amount of times the date was changed on a single one of the above cancer appointments by your trust in FY 2022/23.

Cancer Referrals New Appts	Cancelled by Hospital	4 times
	Cancelled by Patient	3 times
Cancer Referrals F/U Appts	Cancelled by Hospital	5 times
	Cancelled by Patient	3 times

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net