

FOI REF: 24/176

25th March 2024

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

How many scheduled appointments were missed by patients (DNA/Did Not Attend) across all major hospitals (cumulative) within the East Sussex Healthcare NHS Trust in the years 2019, 2020, 2021, 2022 and 2023?

Please see the table below for the number of DNAs within East Sussex Healthcare NHS Trust, broken down by hospital:

Year	Site	Number of DNA Appointments
2019	Eastbourne District General Hospital	17561
	Conquest Hospital	15271
2020	Eastbourne District General Hospital	15418
	Conquest Hospital	15314
2021	Eastbourne District General Hospital	20392
	Conquest Hospital	18075
2022	Eastbourne District General Hospital	18839
	Conquest Hospital	16437
2023	Eastbourne District General Hospital	17096
	Conquest Hospital	15740

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net