

FOI REF: 24/097

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

9th April 2024

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Do you work with a commercial partner who provides the following services:

- 1) **Hospital at Home?**
- 2) **Early Supported Discharge and Discharge to Assess Pathways?**
- 3) **Virtual Ward Pathways?**
- 4) **Reablement Pathways?**
- 5) **Admission Avoidance Pathways?**
- 6) **Intermediate Care at Home Services?**

In Urgent Community Response (UCR) we are currently working alongside Minerva who provide additional social care capacity. They will be supporting some patients at home that are on an admission avoidance or supported discharge pathway.

- 7) **If so, what is the name of this/these provider/s?**

Minerva.

- 8) **What was the contract start date?**

6th December 2023.

- 9) **When is this/are these contracts due for renewal?**

Expiry date 31st March 2024.

Cont.../

10) Please provide the name of the decision-making contact for the above, with a contact email address.

Abigail Turner
Division Director of Operations and Deputy COO - Community

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net