

FOI REF: 24/260

24th April 2024

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

### I would like to know the following information:

- 1) **What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them, not just the main solution.**

**Answer Q1:**

[iDox](#)

- 2) **What is the expiry date for the software used (if on an annual/rolling contract please state)? If there are multiple solutions, please list all known expiry dates.**

**Answer Q2:**

[March 2025 with an option to extend for a further 3 years.](#)

- 3) **Who is the person responsible for managing this system?**

**Answer Q3:**

[Adrian Knight.](#)

- 4) **What is this person's job title?**

**Answer Q4:**

[Deputy Director of Estates and Capital.](#)

Cont.../

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)