



FOI REF: 24/318

16th May 2024

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act.

[The answers to your specific questions are detailed with the attached document.](#)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net

Could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

Filled Shifts vs. Unfilled Shifts				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Number of Shifts Filled by Staff Bank	18,702	9190	79,120	51,310
Number of Shifts Filled by Agency	6,062	5,205	11,458	1166
Number of Shifts Unfilled	16,241	4,875	95,816	4823

Staff Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Bank Spend	£11,737,716	£1,562,056	£17,900,795	£4,851,642
Number of Bank Hours Worked	156,366	31,604	306,058	121,816
Name of Staff Bank Provider(s)	TempRE (Liaison)	Bankstaff (Allocate)	Bankstaff (Allocate)	Bankstaff (Allocate)
Contract Expiry Date with Provider(s)	31/05/2024	30/05/2024	30/05/2024	05/07/2024
Type of Staff Bank(s) Procured	Local Bank Only	Local Bank Only	Local Bank Only	Local Bank Only
Type of Bank Service(s) Procured	Technology Only	Technology Only	Technology Only	Technology Only
Contact Name	Laura Ransom	Laura Ransom	Laura Ransom	Laura Ransom

* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

** Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

*** Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

**** Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Agency Spend	£4,308,402	£839,568	£4,898,500	£2,175,296
Number of Agency Hours Worked	52,631	42,477	125,654	8689
Name of Agency Staffing Provider or PSL	TempRE (Liaison) - technology only	TempRE (Liaison) - technology only	Bankstaff (Allocate) - technology only	Bankstaff (Allocate) - technology only
Contract Expiry Date with Provider	30/05/2026	30/05/2026	30/05/2024	05/07/2024
Name of Vendor Management System (VMS) Provider	No Provider	No Provider	No Provider	No Provider
Contract Expiry Date with Provider	Not applicable	Not applicable	Not applicable	Not applicable
Contact Name	Laura Ransom	Laura Ransom	Laura Ransom	Laura Ransom

* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

*** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider	TempRE (Liaison)	TempRE (Liaison)	No Provider	No Provider
Type of DE Service Procured	Technology Only	Technology Only	No Provider	No Provider
DE Payroll Responsibility	DE Provider	DE Provider	No Provider	No Provider
Contract Expiry Date with Provider	30/05/2026	30/05/2026	No Provider	No Provider
% of Agency Workers on DE Contracts	100%	100%	No Provider	No Provider
Total VAT Saving (£) Achieved	£861,680	£167,914	No Provider	No Provider
Contact Name	Laura Ransom	Laura Ransom	No Provider	No Provider

* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

** Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

*** Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

**** Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

***** Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.