

FOI REF: 24/402

Eastbourne District General Hospital

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Eastbourne
East Sussex
BN21 2UD

20th June 2024

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1) **Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?**

There is no 3rd party provider that creates/writes or manages leaflets for East Sussex Healthcare NHS Trust (ESHT). This is all done internally.

Some services may direct patients to external national websites if we do not have the information for patients.

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- a) **The current supplier(s)**

Not applicable.

- b) **Contract value(s) (per annum)**

Not applicable.

- c) **Contract(s) renewal date(s)**

Not applicable.

- d) **When did the Trust first start using this third-party?**

Not applicable.

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2) Does the Trust have a software solution to manage patient e-consent?

No.

a) If yes, is this a standalone solution, or part of a wider electronic patient records system?

Not applicable.

3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

ESHT do not use e consent.

a) The current supplier(s)

Not applicable.

b) Contract value(s) (per annum)

Not applicable.

c) Contract(s) renewal date(s)

Not applicable.

d) When did the Trust first start using this third-party?

Not applicable.

- 4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, not applicable)
Accident and emergency (A&E)	No external solution used	No external solution used
Diagnostic imaging / radiology	No external solution used	No external solution used
Endoscopy	No external solution used	No external solution used
Mental Health	No external solution used	No external solution used
Obstetrics	No external solution used	No external solution used
Oncology	No external solution used	No external solution used
Paediatrics	No external solution used	No external solution used
Surgical procedures (day-patient / in-patient)	No external solution used	No external solution used
Surgical procedures (out-patient)	No external solution used	No external solution used

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
 Wycliffe House
 Water Lane
 Wilmslow
 Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net