

FOI REF: 24/160

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

5th June 2024

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please note that 2023/24 data is up to 22nd February 2024 (inclusive).

- Please provide figures the three longest stays in the trust’s A&E department in for the year 2023/24 to date. If possible, please specify the month they each occurred and if there was a specific reason.**

Time in A&E	Month	Reason
376 hrs 28 mins	August 2023	Mental Health service delay.
359 hrs 7 mins	October 2023	Mental Health service delay.
356 hrs 36 mins	September 2023	Mental Health service delay.

- Please tell me the three longest stays in the trust’s A&E department in 2022/23. If possible, please specify the month they each occurred and if there was a specific reason.**

Time in A&E	Month	Reason
175 hrs 5 mins	September 2022	No medical bed available
174 hrs 15 mins	March 2023	Patient was not fit for discharge.
170 hrs 3 mins	September 2022	Mental Health service delay-no bed available.

- Please tell me how many patients were in the trust’s A&E department for 24 hours or more before being admitted or discharged in 2023/24 to date.**

551.

- Please tell me how many patients were in the trust’s A&E department for 24 hours or more before being admitted or discharged in 2022/23.**

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5. **Please tell me whether patients are ever cared for in non-clinically designated areas during times of high demand in the A&E department? If yes, please could you specify where these areas are for example corridors, waiting rooms or relatives rooms.**

Corridors are inconsistently used during periods of overcrowding. This may be stable patients waiting for in-patient beds or ambulances waiting to off load patients into ED. It would not be possible to give dates or times or numbers of patients as this is during periods of increased pressure. There are robust actions that are taken to reduce the amount of time patients wait.

Relative rooms are occasionally used for non-physical assessments i.e, discussions, again this would not be able to be dated or timed.

Waiting rooms are not used for physical assessment or for care to be administered.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net