

FOI REF: 24/183

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

17th July 2024

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please provide information regarding the following systems:

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

1. Document Management

Clarification was sought with regard to your definition of Document Management and confirmation was received as follows:

Document Management systems allows management, tracking and sharing of all types of electronic documents between staff.

Please see below the information I currently have regarding your Document Management:

- a) System type Document Management
- b) Supplier name - Kainos
- c) System name - Evolve
- d) Date installed - 1/07/2017
- e) Contract expiration - 31/3/2023
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework -
- i) Other systems it integrates with? – PAS

a) System type

[Document Management.](#)

b) Supplier name

Kainos Software Ltd.

c) System name

Evolve.

d) Date installed

1st July 2017.

e) Contract expiration

30th September 2025.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

Crown Commercial Services.

i) Other systems it integrates with?

PAS.

j) Total value of contract (£)

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that sharing commercials could disadvantage the incumbent supplier against their competitors. The information could provide competitors with the suppliers pricing, which could result in these suppliers obtaining a competitive advantage which could result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

k) Notes - e.g. we are currently out to tender

Not applicable.

2. ePOA

East Sussex Healthcare NHS Trust does not have an ePOA system.

a) System type

Not applicable.

b) Supplier name

Not applicable.

c) System name

Not applicable.

d) Date installed

Not applicable.

e) Contract expiration

Not applicable.

f) Is this contract annually renewed?

Not applicable.

g) Do you currently have plans to replace this system?

Not applicable.

h) Procurement framework

Not applicable.

i) Other systems it integrates with?

Not applicable.

j) Total value of contract (£)

Not applicable.

k) Notes - e.g. we are currently out to tender

Not applicable.

3. EPR

a) System type

The Trust does not currently have a full EPR system.

b) Supplier name

Not applicable.

c) System name

Not applicable.

d) Date installed

Not applicable.

e) Contract expiration

Not applicable.

f) Is this contract annually renewed?

Not applicable.

g) Do you currently have plans to replace this system?

Yes, tender in progress.

h) Procurement framework

Not applicable.

i) Other systems it integrates with?

Not applicable.

j) Total value of contract (£)

Not applicable.

k) Notes - e.g. we are currently out to tender

We are currently out to tender.

4. Finance

a) System type

Oracle.

b) Supplier name

Integrated Business Software & Solutions.

c) System name

Integra Centros.

d) Date installed

The Centros version was installed October 2023.

e) Contract expiration

31st March 2027.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

Not on framework.

i) Other systems it integrates with?

It is an Integrated Finance ledger with its own modules, Procurement/ Purchase Ledger/Sales Ledger/Cash Management/Fixed Assets.

j) Total value of contract (£)

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k) **Notes - e.g. we are currently out to tender**

None.

5. **Finance BI and analytics system**

a) **System type**

Oracle.

b) **Supplier name**

Integrated Business Software & Solutions.

c) **System name**

Integra Centros.

d) **Date installed**

The Centros version was installed October 2023.

e) **Contract expiration**

31st March 2027.

f) **Is this contract annually renewed?**

No.

g) **Do you currently have plans to replace this system?**

No.

h) **Procurement framework**

Not on framework.

i) **Other systems it integrates with?**

It is an Integrated Finance ledger with its own modules and reporting: Procurement / Purchase Ledger / Sales Ledger / Cash Management / Fixed Assets.

j) **Total value of contract (£)**

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k) Notes - e.g. we are currently out to tender

None.

6. HR

a) System type

HR and Payroll system.

b) Supplier name

IBM.

c) System name

Electronic Staff Record.

d) Date installed

April 2008.

e) Contract expiration

National contract – no expiry date.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

National system.

- i) **Other systems it integrates with?**
Healthroster.
- j) **Total value of contract (£)**
Free to use under national contract.
- k) **Notes - e.g. we are currently out to tender**
None.

7. Maternity

- a) **System type**
Maternity System.
- b) **Supplier name**
Clevermed Ltd.
- c) **System name**
Badgernet.
- d) **Date installed**
Full implementation November 2021.
- e) **Contract expiration**
23rd December 2024.
- f) **Is this contract annually renewed?**
Yes.
- g) **Do you currently have plans to replace this system?**
No.
- h) **Procurement framework**
Crown Commercial Service RM1557.10.
- i) **Other systems it integrates with?**
Viewpoint and PAS.

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

None.

8. Pathology PACS

a) System type

Enterprise.

b) Supplier name

Sectra.

c) System name

IDS7.

d) Date installed

November 2023.

e) Contract expiration

30th June 2027.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

QE Facilities Ltd Framework.

i) Other systems it integrates with?

Apex LIMS.

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

None.

9. Payroll

a) System type

National HR and Payroll system.

b) Supplier name

IBM.

c) System name

Electronic Staff Record.

d) Date installed

1st September 2015.

e) Contract expiration

31st March 2030.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

NHS South of England Procurement Services.

i) Other systems it integrates with?

Healthroster, General Ledger.

j) Total value of contract (£)

Nationally funded.

k) Notes - e.g. we are currently out to tender

Not applicable.

j) Total value of contract (£)

Not applicable - National Contract.

k) Notes - e.g. we are currently out to tender

None.

10. Population health management

ESHT does not have a specific Population Health Management System.

a) System type

Not applicable.

b) Supplier name

Not applicable.

c) System name

Not applicable.

d) Date installed

Not applicable.

e) Contract expiration

Not applicable.

f) Is this contract annually renewed?

Not applicable.

g) Do you currently have plans to replace this system?

Not applicable.

h) Procurement framework

Not applicable.

i) Other systems it integrates with?

Not applicable.

j) Total value of contract (£)

Not applicable.

k) Notes - e.g. we are currently out to tender

Not applicable.

11. Procurement Software

a) System type

Oracle.

b) Supplier name

Integrated Business Software & Solutions.

c) System name

Integra Centros.

d) Date installed

The Centros version was installed October 2023.

e) Contract expiration

31st March 2027.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

Not on framework.

i) Other systems it integrates with?

The Procurement System is an integrated module within the suite of Integra Financial Packages that we have, which incorporates, Nominal Ledger, Purchase Ledger, Sales Ledger, Cash Management and Fixed Assets.

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

None.

12. Voice recognition

a) System type

Community Health & Integrated Care Division (CHIC)
Acute

Front end SR.
Deferred SR.

b) Supplier name

CHIC M Modal.
Acute Bighand.

c) System name

CHIC Fluency Direct.
Acute Nuance.

d) Date installed

CHIC Unknown.
Acute April 2022.

e) Contract expiration

CHIC March 2025.
Acute 31st March 2025.

f) Is this contract annually renewed?

No.

g) Do you currently have plans to replace this system?

No.

h) Procurement framework

CHIC NHS SBS/20/SM/WCC/9423
Acute NHS SBS/20/SM/WCC/9423

i) Other systems it integrates with?

CHIC S1, Microsoft office.
Acute Bighand.

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

None.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net