

FOI REF: 24/161

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act

Please provide the below DNA data for the mentioned services / departments

Service/Department	DNA (Did Not Attend) Rate for <u>Previous 12 months</u>
General Surgery Service	7.0%
Urology Service	5.5%
Trauma and Orthopaedic Service	6.2%
Ear Nose and Throat Service	9.3%
Ophthalmology Service	7.4%
Oral Surgery Service	7.6%
Neurosurgical Service	N/A ^{**} (1)
Plastic Surgery Service	N/A ^{**} (1)
Cardiothoracic Surgery Service	6.4%
General Internal Medicine Service	0.0%
Gastroenterology Service	5.5%
Cardiology Service	6.9%
Dermatology Service	3.5%
Respiratory Medicine Service	6.1%
Neurology Service	8.4%
Rheumatology Service	7.4%
Elderly Medicine Service	6.2%
Gynaecology Service	5.9%
Other - Medical Services	4.3%
Other - Mental Health Services	N/A ^{**} (1)
Other - Paediatric Services	9.5%
Other - Surgical Services	6.7%
Other - Other Services	4.7%
Radiology/Imaging	9.1%

Respiratory physiology - Sleep Studies	9.5%
Urodynamics - Pressures & Flows	N/A ^{**} (2)
Endoscopy	N/A ^{**} (2)
Trust Average <small>**AVG of figures displayed</small>	6.5%

^{**}(1) Services not provided at ESHT

^{**}(2) Activity for these areas is only recorded if a patient has a procedure. If they have DNA then nothing is recorded

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net