



FOI REF: 24/613

16th September 2024

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Access Control System Overview:

1. Current System(s):

*** What electronic access control system(s) do you currently have in place?**

Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

Section 17 Notice of Refusal

Under FOIA Section 1 (1) (a) The trust can confirm it holds this information requested, however, it is applying a Section 31(1)(a) exemption because disclosure of this information under the Act would, or would be likely to, prejudice the prevention or detection of crime.

The Trust considers that the release of specific information about our security system, its components and supply would make the Trust more vulnerable to crime.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

In this instance, we consider that the public interest in preventing the prejudice outweighs the public interest in disclosure due to the significant impact a security breach can have on staff, patients and the wider community.

2. Access-Controlled Doors:

*** How many doors across all of your sites have access control systems installed?**

How many per each site?

Conquest Hospital & Bexhill Hospital
EDGH

approx. 220
approx. 220

Cont.../

3. Access Control Types:

*** Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).**

All doors work with Maglocks.

4. System Age:

*** When was your current access control system installed? Which company installed it?**

Installed by Richard Parkins (IEC) in 2002. Latterly updated/upgraded by Vistec – both companies no longer exist.

5. System Integration:

*** Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?**

Access control system is not integrated into any other system as listed above.

6. Supplier Information:

*** What are the names of the suppliers of your existing access control system?**

*** Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?**

These are purchased via our commercial procurement team.

7. Manufacturer and Models:

*** What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.**

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8. Management Software:

*** What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)**

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Usage and Distribution Details:

9. Consumable Usage:

*** Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.**

We order between 800-1000 ID cards for the EDGH and Conquest Hospital every few months.

10. User Information:

*** How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.**

Approx. 11000 including staff and contractors and visitors.

Maintenance and Support:

11. Management and Contact Information:

*** Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.**

John Kirk
Trust Security Manager

Under FOIA Section 8 (1) (1) East Sussex Healthcare NHS trust can confirm we do hold this information. We would decline to disclose the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic

Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

12. Support/Maintenance Contracts:

*** Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?**

Expires 31st May 2025.

Future Plans:

13. Planned Changes:

*** What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?**

The Conquest/Bexhill access control system and CCTV are currently undergoing an upgrade programme. Once complete the aim will be to upgrade the access control system and CCTV at EDGH. This will come with a maintenance programme by the suppliers for an initial period of time.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net