

FOI REF: 24/884

Eastbourne District General Hospital
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Eastbourne
East Sussex
BN21 2UD

7th January 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1) Do you have a system to track prostate patients on care protocols that allows remote monitoring or PIFU or is this currently a manual solution/recorded using a spreadsheet?**

There is no PIFU programme with prostate cancer follow up. Patients are discharged to the GP via a locally commissioned service or enter into a nurse lead supported self-management process.

LCS (Locally Commissioned Service) Patients – Held on GP system, but a record of their discharge to GP is held on Esearcher and Excel spreadsheet.

SSM (Supported Self-Management) Patients - Held on patient portal Patient Knows Best and Patient Tracking List via PAS (Patient Administration System).

- 2) If you have a system which system do you use and does it have a portal that the patients can access?**

Whilst the Trust does not have a specific system for tracking prostate patients, patients have access to My Health and Care Record (MHCR) - Patient portal used Trustwide. Currently used by SSM (Supported Self-Management) pathway.

- 3) If you have a system when is this contract due for renewal?**

Not applicable. The Trust does not have a specific system for tracking prostate patients.

- 4) What is the annual cost of supporting this system?**

Not applicable. The Trust does not have a specific system for tracking prostate patients.

Cont.../

5) Who is the key contact for the service and what is that person's email address?

Kelly Smith
Cancer Personalised Care Lead Nurse.

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net