

FOI REF: 24/034

3rd February 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1. The name of the supplier who implemented your finance software system.**

[Integrated Business Software & Solutions.](#)

- 2. Where is the system hosted, locally on Premise, Cloud Hosted.**

[Locally on Premise.](#)

- 3. Number of user licences installed/used by the Trust.**

[Unlimited.](#)

- 4. The installation date of your finance software system.**

[October 2023.](#)

- 5. The contract expiration date for your current finance software system.**

[March 2027.](#)

- 6. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.**

[Major upgrade to Integra Centros in October 2023, upgrade cost was £50,848.](#)

Cont.../

7. The total annual costs to run and maintain your finance system.

Please can you also break down your annual costs by:

- | | |
|---|----------|
| a. Software licensing fees | Zero. |
| b. Maintenance and support fees | £82,885. |
| c. Hardware costs | Zero. |
| d. Consultancy | Zero. |
| e. Training | Zero. |
| f. Other recurring expenses (please specify) | Zero. |

8. Do you have any plans to switch to a different finance system or upgrade the current system.

No.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net